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We commissioned PLANDIT Pty Ltd in the design & development of the Kambu Health Report Card 2023-24



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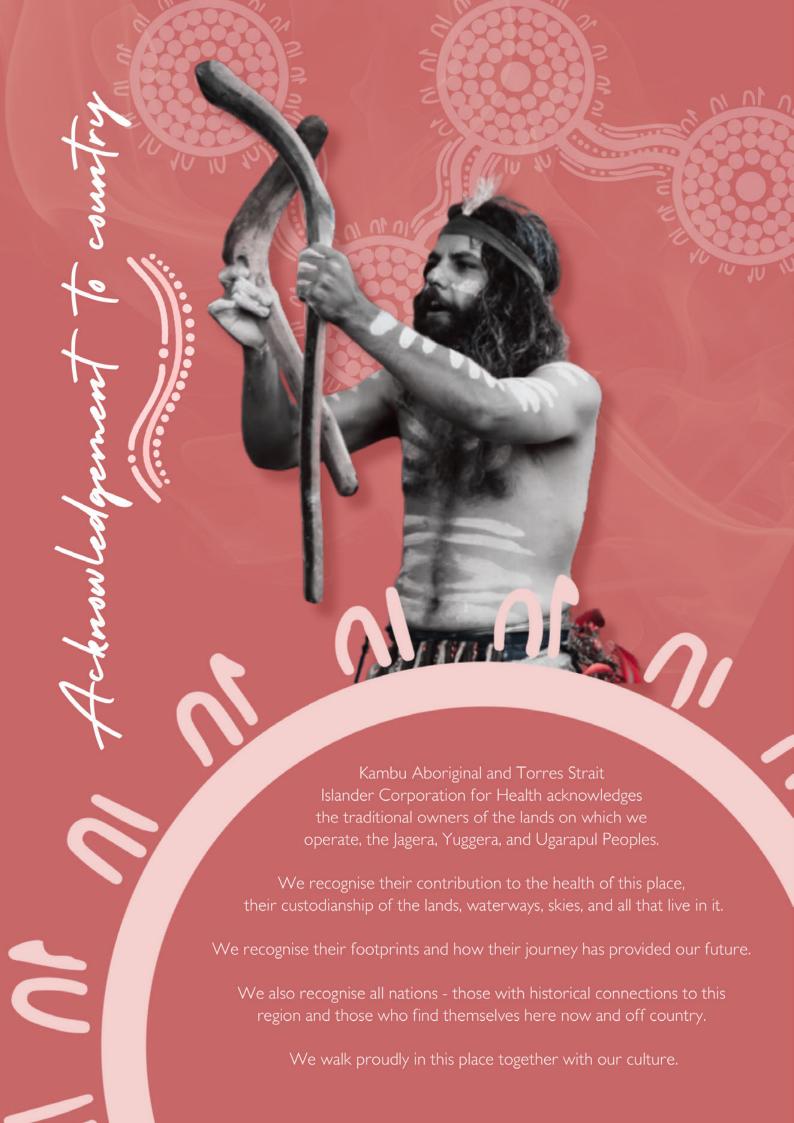
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Aboriginal and/or Torres Strait Islander people are warned that this report may contain names of deceased persons which may cause sadness or distress.



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Kambu Health promotes a deep understanding, and unwavering commitment to child-centric services, prioritizing the needs and voices of children in every aspect of our work.

A Seamless, Holistic Pathway to Care

Our approach represents a comprehensive system response to health, ensuring families have access to a seamless continuum of care across multiple domains. With our "no-wrong-door" approach, families can navigate a vast array of services effortlessly, without encountering barriers or confusion. This integrated strategy ensures that every child and family receive the support they deserve, cultivating an environment where health and healing are intricately connected, allowing every individual to flourish.



Kambu Health stands at the forefront of promoting the overall well-being of Aboriginal and Torres Strait Islander children and their families. Our holistic and inclusive practices not only redefine healthcare delivery but also pave the way for brighter, healthier futures.



We are proud to be leaders in our community, committed to excellence in every service we provide.

Continuous Circle of Support

Our vision is a future where every Aboriginal and Torres Strait Islander child and family in our community has equitable access to comprehensive, culturally appropriate health services, ensuring their physical, spiritual, and mental health needs are fully met.

Through this commitment, Kambu Health strives to promote thriving families and resilient communities, empowering each generation to maintain and improve their own health and wellbeing. Our approach is grounded in cultural authority, self-determination, and community support, ensuring all our services are not alone accessible, culturally relevant, and trauma informed. This vision drives our purpose to provide not just health care, but a continuous circle of support that recognises and nurtures the unique identity, experiences, and health needs of Aboriginal and Torres Strait Islander children, families, and communities. By integrating holistic care that addresses both immediate health concerns and long-term wellbeing, Kambu Health fosters a model where families can access preventative, restorative, and specialised health services.

Through this approach, we empower our people to take control of their health journey while strengthening community connections and ensuring positive health outcomes for future generations.



wy Story

w Values



Kambu Aboriginal and Torres Strait Islander Corporation for Health (Kambu Health) stands as a proud community-controlled, notfor-profit organization that has been a pillar of Aboriginal and Torres Strait Islander health and well-being across the Ipswich and West Moreton region since 1973.

Founded by visionary leaders from our local community, Kambu Health was established in response to the urgent need for equitable, accessible, and culturally safe healthcare services. From humble origins in a single room, Kambu Health grew. Over the decades, we have evolved into a trusted provider of health and community services while remaining deeply connected to the cultural values, traditions, and aspirations of the community we serve.

100+ employees

Today, Kambu Health employs over 100 dedicated staff, offering a comprehensive range of integrated services, including healthcare and allied health services, early childhood education and family support programs, across multiple clinics and community centres. Our work is firmly rooted in our commitment to promoting cultural authority, enhancing community wellbeing, and improving health outcomes for Aboriginal and Torres Strait Islander peoples.

Cultural Authority

We celebrate Aboriginal and Torres Strait Islander heritage, empowering individuals, and families to embrace their cultural identity in every aspect of care. We believe and action self-determination through choice, and holistic service practices.

Accessibility and Inclusivity

We ensure fair access to services for all families, especially marginalized groups, through a "no-wrongdoor" approach.

Respect and Confidential Practices

We respect our community, clients and stakeholders maintaining confidentiality to build and maintain trust.

Child-Centric

We prioritize children's needs and well-being by integrating physical, emotional, and cultural dimensions into our services.

Collaboration and Excellence

We foster partnerships to enhance care delivery, striving for higher standards and continuous improvement in service quality.



Kambu Health is an independent legal entity registered with ORIC and owned and governed by the local Aboriginal and Torres Strait Islander community, our members, and our elected Board.

Our Rule Book which can be found on our website outlines our purpose, rules, and governance structure.



Strategic Direction

Putting Children at the Heart of Care

Kambu Health is committed to redefining early childhood services for Aboriginal and Torres Strait Islander children and families, embedding cultural authority and holistic care at every level of service delivery. Our strategic objectives place children at the centre of all services, ensuring that health, education, and family support are seamlessly integrated to create a barrier-free, nurturing journey for each child and family. By enhancing transdisciplinary integration across services, fostering community partnerships, and promoting continuous improvement, Kambu Health strives to build an equitable, inclusive, and culturally rich environment where every child is supported to reach their full potential.

Empowering Families, Strengthening Futures

Driven by our commitment to quality, operational excellence, and health equity, we envision a thriving community where families feel connected, empowered, and supported in raising resilient, healthy, and culturally grounded children. Our approach emphasizes the importance of culturally responsive healthcare, ensuring that Aboriginal and Torres Strait Islander children have access to health services that respect their identity, address their unique needs, and promote their long-term wellbeing. Through this commitment, Kambu Health aims to reduce health disparities and create a sustainable, positive impact on the health outcomes of future generations.

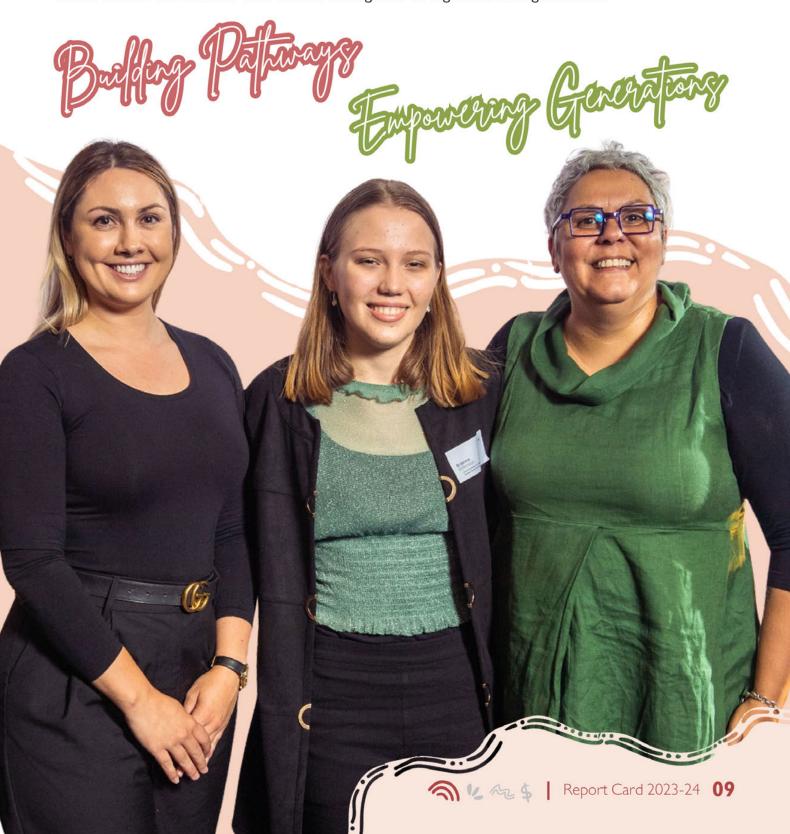
- **Enhance Child-Centric** Services Through Integrated **Support Systems**
- **Strengthen Inter-Service** Integration for Holistic **Support**
- **Uphold Continuous Improvement for Service Excellence**

- Deliver High-Quality, **Equitable, and Culturally Responsive Care**
- Maintain Operational Efficiency and Sustainability
- **Promote Child Safety and Family Resilience**

These strategic objectives guide Kambu Health's comprehensive and health-focused approach to supporting every child's physical, emotional, cultural, and spiritual wellbeing. By ensuring that health services are interconnected and integrated, the system functions as a collaborative, child-centred framework that addresses the unique needs of each child. This approach fosters seamless coordination across health, education, and family support services, promoting holistic care that enhances the overall health outcomes and development of children within the community.

Ow Strategic Plan

Our Strategic Plan (2025-2030) builds on this rich legacy, reaffirming our core principles while introducing a bold, forward-thinking approach centred around child- centric care, and practices, universal accessibility, and culturally safe and respectful service delivery. This plan ensures that Kambu Health continues to be more than just a provider of health care; it stands as a pillar of support for our community-creating pathways for families to access the health, social, and developmental services they need in a seamless, holistic manner that honours their cultural heritage and strengthens future generations.







hairperson's Message

On behalf of the Board of Directors, I am pleased to present the Kambu Aboriginal and Torres Strait Islander Corporation for Health 2023-24 Report Card.

The success of Kambu Health is because of our members, it is through your dedication, unwavering support, and shared commitment to our mission that has propelled Kambu Health to new heights.

2023-24 has been a testament to our resilience and determination. We have achieved significant milestones that reaffirm our dedication to improving the health and wellbeing of our mob in Ipswich and West Moreton.

I recognise the significant partnership and stakeholder relationships that exist between Kambu Health and our funding bodies including all three tiers of government. Our local relationships include supporting other local businesses to provide services such as cleaning, Ipswich Show Society, Head to Health, Ipswich City Library to name but a few.

None of these accomplishments would have been possible without the hard work and dedication of our incredible staff. Their passion and commitment to our shared vision continue to drive us forward. I extend my gratitude to each one of our staff for their contributions, large and small.

To our members, partners, and supporters, your belief in our mission has been the cornerstone of our success.

As we look ahead, I am filled with anticipation for the opportunities that lie before us.

Together, we will continue to pave the way for a healthier, more connected, and more resilient community.

'Our People, Our Community, Our Health, Our Way.'

Warm regards,

Mr. Allan Fisher Chairperson





2023/2024: A Year of Growth and Achievement for Kambu Health

The past year has been an extraordinary period of growth and accomplishment for Kambu Aboriginal and Torres Strait Islander Corporation for Health (Kambu Health). Through the collective efforts of our dedicated staff, the leadership of our Board, and the unwavering support of our members, we have continued to build and grow in a considered and sustainable way.

Under the guidance of our Board of Directors, Kambu Health has achieved operational and economic growth while maintaining a high standard of service delivery. We have met our financial and organisational ambitions, reinforcing our commitment to delivering equitable, quality care that meets the spiritual, physical, and mental wellbeing needs of our people.

I extend my heartfelt gratitude to the Board of Directors for their continued confidence in my leadership as Chief Executive Officer. It is a privilege to serve Kambu Health, drawing strength and inspiration from the resilience of our past and the promise of our future.

Our Key Achievements in 2023/2024:

Building a Skilled Workforce

This year, we prioritised local employment opportunities, stabilising our workforce and supporting First Nations youth. We proudly employed three Year 12 graduates from local schools, guiding them through career pathways and enrolling them in training programs, including:

- Cert III in Business Administration
- Cert IV in Aboriginal and/or Torres Strait Islander Primary Health Care
- Cert III in Child Care

This initiative will now be replicated annually to nurture future leaders within our community.

Strengthening Organisational Structure

We developed and implemented a structure that supports succession planning, ensuring we have the right people in the right roles to lead our organisation both now and into the future.

Enhancing Governance

The appointment of Mr. Graham White, our first Aboriginal Company Secretary, alongside a dedicated internal role to support the Board and Committees, has strengthened our governance framework, ensuring we meet all operational requirements effectively.

Streamlining Operations

We focused on delivering services with fiscal responsibility while promoting service growth, creating a more streamlined and effective organisation.



Celebrating Elders

This year, we deepened our engagement with Elders, recognising them as the cultural fabric and knowledge holders of our community. Our Elders' voices and aspirations were immortalised through a dedicated video project, preserving their legacy for future generations.

Showcasing Testimonials

Throughout this year's Report Card, testimonials from members, clients, patients, and staff highlight the impact of our services and remind us of our purpose.

Looking Ahead to 2025

- As we prepare for 2025, our focus will be on thoughtful expansion, including new physical locations and enhanced service delivery. While change can be daunting, it is essential for our continued growth and success. We remain committed to the legacy of our founding individuals and families, ensuring their contributions are always remembered and celebrated.
- Our community—our members, clients, patients, staff, and Elders—are our greatest strength. They drive our transformation and underscore our dedication to diversity, equity, and inclusion. As we move forward, Kambu Health will continue to be a trusted, visible, and quality provider of care for our Mob.

Acknowledgements

Finally, I extend my sincere thanks to our employees, Board members, members, stakeholders, Elders, and community. Our achievements this year are a testament to your collective efforts, and I look forward to continuing this journey together.

'Our People, Our Community, Our Health, Our Way.'

Warm regards,

Simone Jackson Chief Executive Officer







Director

Mark O'Shea Independent **Expert Member** of FARM



Allan Fisher

Chairperson

- Allan Fisher is a proud Wakka Wakka man with strong ties to Cherbourg and lpswich.
- Deeply connected to Kambu Health, with a family legacy starting with his father, Cecil Fisher.
- Passionate about ensuring our mob has access to local, community-controlled, quality healthcare.
- Experienced director with training in Governance and Better Boards.
- Committed to growing Kambu Health for current and future generations.

Rhianna Patrick

Deputy Chair



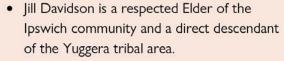


- Rhianna Patrick is a Torres Strait Islander journalist, broadcaster, and audio content creator with 25 years of media experience.
- She has worked across news, TV documentaries, national radio, and podcasts.
- Her writing features in Kill Your Darlings, NME Australia, The Australian Music Vault, Rotten Tomatoes, and Indigenous. Rhianna also curates Spotify's Aboriginal and Torres Strait Islander playlist, Original Storytellers.
- Connected to the Zagareb (Mer) and Wagadagem (Mabuyag) clans, she grew up in Weipa before moving to Brisbane at age 10.

Directors



Director



- · An instrumental figure in the establishment of the Kambu Medical Centre.
- Dedicated to providing first-class, culturally respectful services at no or low cost to our
- Passionate about closing the gap in life expectancy by ensuring access to quality healthcare for a healthier, longer life.
- Committed to representing grassroots communities and listening to Elders to guide meaningful progress.



Director





- Maria Baker is a proud Waka Waka woman and descendant of the Purga Mission through her mother's side.
- Raised in the Ipswich region, she is a mother of four sons and joined the Kambu Health Board in November 2022.
- Maria brings extensive experience from roles on the Bremmer State High School Indigenous Advisory Board and the Queensland Police Indigenous Liaison Recruitment Panel in Ipswich.
- A former union delegate for 25 years, she also enjoys participating in the Deadly Games in her spare time.









Graham White

Secretary

- Graham White is an Iman man, connected to the Taroom Mission through his grandmother.
- Currently the Director of Sector Engagement and Communications at the Aboriginal and Torres Strait Islander Legal Service, Brisbane.
- With over 15 years of government experience in policy development, program management, HR, and service delivery.
- Passionate about ensuring Aboriginal and Torres Strait Islander communities have access to basic human rights and better health outcomes.

Mark O'Shea

Independent FARM* Committee Member



- Mark O'Shea is a Chartered Accountant and Registered Company Auditor with 35 years of experience, serving as principal of Enmark Chartered Accountants.
- He has extensive expertise in audit committees as both a member and reporting auditor.
- Since 1995, Mark has been a panel member for examinations and special administrations for the Registrar of Indigenous Corporations.
- He currently chairs the audit committee of a Commonwealth corporate entity and serves as auditor for two regional Indigenous community health services in Queensland.





Skills Based Director

attended

- Matthew Lupi has over 30 years of experience in social and human services, including 24 years with the Queensland Public Service.
- He has held senior executive roles leading significant reforms in disability services, child safety, and community services statewide.
- In 2020, Matthew spearheaded the Queensland Care Army, engaging 28,000 volunteers to support older Queenslanders during pandemic.
- His work across North and South West Queensland involved close collaboration with Indigenous communities, councils, Elders, and leaders to improve outcomes for children, young people and families.

Director

Board meetings attended



- Damain Storey is a proud Mununjali man from Beaudesert who has lived all his 52 years in lpswich.
- Passionate about his hometown and Kambu Health, he brings relevant training in governance and directorship.
- Committed to ensuring Kambu Health thrives and delivers the best healthcare for our mob.

*FARM: Finance, Audit and Risk Management

Mark O'Shea

was appointed as **Independent Expert Member** of FARM

GRAHAM WHITE

was appointed as **Board Secretary** 14 March 2024

Board meetings held this financial year

Strong financial position with

.58m

surplus

Finance, Audit and

Risk Management Committee (FARM)

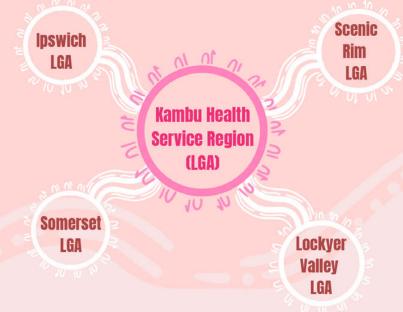


on Overview

Kambu Health provides services, supports and programs in an area covering

square kilometres

Extending from Springfield, Ripley, and Ipswich in the east, to Boonah in the south, north to Esk and west to Gatton.



Total population 338,350

Aboriginal and Torres Strait Islander people of the total population



 37.40_0 of ATSI persons were aged 0-14 years







With 1 or more long-term health condition

Persons with profound or severe disability

10₋5%



Dependent children* in families were from jobless families

* Dependent children defined as children aged 0-14 years and full time students aged 15-24 years.

Source: ABS, Census of Population & Housing, 2021 *LGA: Local Government Areas ATSI: Aboriginal & Torres Strait Islander



Sex / Indigenous status	Combined LGA's region		Queensland				
	number	%	number	%			
Males							
Aboriginal & Torres Strait Islander	8,512	5.1	117,102	4.6			
Non-Indigenous	149,500	89.2	2,272,966	89.5			
Not stated	9,515	5.7	150,339	5.9			
Total	167,529	100	2,540,404	100			
Females							
Aboriginal & Torres Strait Islander	8,831	5.2	120,203	4.6			
Non-Indigenous	153,113	89.6	2,362,078	90.3			
Not stated	8,881	5.2	133,453	5.1			
Total	170,822	100	2,615,736	100			
Persons							
Aboriginal & Torres Strait Islanders	17,347	5.1	237,303	4.6			
Non-Indigenous	302,614	89.4	4,635,042	89.9			
Not stated	18,389	5.4	283,793	5.5			
Total	338,350	100	5,156,138	100			

Source: ABS, Census of Population and Housing, 2021, Aboriginal and Torres Strait Islander Peoples Profile - 102



Organizational Highlights

Accreditations

Quality Accreditation Certification:

- AS/NZS ISO 9001:2015, IHCA*, Certificate # 740.01
- Human Services Quality Framework Scheme, IHCA*, Certificate # 713.00
- RACGP Accredited General Practice, Laidley Practice ID # GP9815, AGPAL*
- RACGP Accredited General Practice, Ipswich Practice ID # GP6766, AGPAL*
- NDIS Registered Provider, IHCA*, Registration ID # 4-4331-2744
- * IHCA Institute for Healthy Communities Australia
- * AGPAL Australian General Practice Accreditation Limited

Sponsorships







Kambu Health Sponsorships:

By sponsoring, Kambu Health continues to strengthen our connection within the local community and empower positive change.

Kambu Health is committed to expanding our local sponsorships in the 2024/2025 financial year, starting with Laidley Spring Festival.

- Annual Ipswich Show Fire Works
- Primary Sponsorship Ipswich NAIDOC
- Kambu Aboriginal and Torres Strait Islander Corporation for Health First Nations Scholarship University of Southern Queensland



Funding Bodies

- Brothers Leagues Club Ipswich
- Darling Downs and West Morton Primary Health Network
- Department of Education, Queensland Government
- Department of Families, Seniors, Disability Services and Child Safety, Queensland Government
- Department of Health and Aged Care, Federal Government
- Department of Treaty, Aboriginal and Torres Strait Islander Partnerships,
 Communities and the Arts, Queensland Government
- Department of Youth Justice and Victim Support, Queensland Government
- Griffith University
- Institute for Urban Indigenous Health (IUIH)
- Ipswich City Council
- National Aboriginal Community Controlled Health Organisation (NACCHO)
- National Indigenous Australians Agency, Federal Government (NIAA)
- Poche Centre for Indigenous Health, University of Queensland
- Queensland Aboriginal and Islander Health Council (QAIHC)
- Queensland Health, Queensland Government
- West Morton Hospital and Health Services, Queensland Government





We successfully achieved our goal of employing three (3) Year 12 students from the local community under our "Grow Our Own Program" providing them with a valuable opportunity to advance their career growth and development. The three young people have each determined what they want for their future.

The following certificates are being completed:

Certificate III Business

Certificate III Early Childhood

Certificate IV Aboriginal Health



My name is Keenan Williams Burns, and I've been with Kambu Health since January 2024, working as a Junior Business Support Administrator. It has been a genuine privilege to be part of such an exceptional organisation. Throughout my time here, I have gained valuable learning experiences and had the opportunity to contribute to impactful projects, including the 2024 NAIDOC Gala Ball, the Community NAIDOC event, and various other events we've hosted. These experiences have enhanced my skills in event planning, venue booking, and communication. They've also been deeply rewarding, as they've allowed me to actively engage with and support the community.

Own Programs

AMAROO LONG DAY CARE CENTRE & KINDERGARTEN

At Kambu Amaroo Long Day Care Centre and Kindergarten Program, we provide a nurturing environment where children can grow, learn, and thrive. Our Centre focuses on delivering high-quality education and care for children aged six weeks to 5 years, ensuring they are well prepared for their future educational journeys.

Long Day Care Centre

Our Long Day Care services operates Monday to Friday from 6:00am to 6:00pm, excluding public holidays. We create a stimulating environment where children engage in playbased learning, fostering creativity, independence and critical thinking.



Kindergarten Program

Our Kindergarten Program for 4-year-olds facilitates a smooth transition to primary school. Led by qualified Early Childhood Teachers, our holistic, inquiry-based approach nurtures academic skills alongside social-emotional development.

Our Curriculum

Kambu Amaroo Long Day Care Centre and Kindergarten Program offer a flexible curriculum that supports each child's unique learning journey. Our play-based and inquiry-based approaches promote creativity, exploration and critical thinking, enabling children to develop essential cognitive and social skills. We celebrate Aboriginal and Torres Strait Islander cultures by incorporating cultural knowledge and connections to Country into our learning experiences. Guided by children's interest, our emergent curriculum ensures that they are well-prepared for the transition to school focusing on literacy, numeracy and social skills. Our approach goes beyond education—it is a holistic philosophy that honors the wisdom of tradition while embracing innovation. Our aim is to nurture children equipped with knowledge, resilience, and a deep connection to their cultural heritage, preparing them for the challenges and opportunities of the future.

TESTIMONIAL

My granddaughter attends Amaroo in the nursery room, and I'm so grateful knowing she's in a culturally safe, welcoming, and loving environment while I'm at work. The cultural decor and the focus on learning are great additions, and the staff are always wonderful to interact with. My grandbaby always comes home feeling loved and happy. Charmaine F

Disclaimer: To protect privacy, photos of children and parents are not displayed.

During 2023/2024

accessed





children graduated from kindergarten







IPSWICH CHILDREN AND FAMILY CENTRE

Empowering Our Children, Strengthening Our Families

At the Ipswich Children and Family Centre (CFC) in Churchill, culture is not just respected – it's embedded in what we do. We prioritise high-quality early childhood programs and services for Aboriginal and Torres Strait Islander children aged 0 to 8 years old recognising the importance of addressing the holistic needs of both children and their families. Understanding the lifelong impact of early experiences, we focus on enhancing well-being, learning, and development while optimising funding for accessibility and inclusion. Our goal is to facilitate successful transitions, ensuring every child and family has the opportunity to thrive."

Increased the number of programs being delivered from 4 to 13



Attended and participated in our groups and workshops

Children were supported by accessing our playgroups and programs





Our success is driven by community feedback, leading to the development of ten (10) additional programs tailored to various age groups and interests, directly addressing the high level of local needs. Cultural activities are now integral to our offerings, exemplified by our Deadly Afterschool Program and cultural workshops for families. Enhanced community engagement through events like our CFC Family Fun Day and strategic partnerships with PlayMatters, Parent Next, Jaghu, Mission Australia and EACH have further bolstered our reach.

With the recruitment of a full-time Family Support Worker, Kambu Health Aboriginal and Torres Strait Islander Corporation for Health (Kambu Health) Ipswich Children and Family Centre (CFC) is poised to enhance its delivery of culturally safe, individualised support for our parents and care givers. This strategic addition aligns with evidence-based practices that emphasize the importance of tailored family support, promoting positive outcomes for children and parents alike. Research indicates that when families receive culturally appropriate education and resources, there is a significant improvement in parenting skills, child development, and overall family wellbeing.





Clients accessed our **Family Support worker**

Ipswich Children and Family Centre values community engagement and empowerment, and the Family Support Worker will play a crucial role in facilitating workshops and one-on-one sessions that reflect the cultural contexts of our diverse families. For example, our Family Support Worker helps facilitate the Circle of Security parenting program. This eight (8) week course builds on our parents' skills, providing them the resources and tools to help understand how their parenting serves a secure base for their children and understand their children's emotional needs. Facilitating this program in a culturally safe space enables our parents to build strong connection and support systems as well as the confidence to navigate parenting challenges.

TESTIMONIAL CFC:

Joining Ipswich Children and Family Centre (CFC) has been a wonderful experience for my daughter and I. We attend Kambu Kids/Music Therapy and Little Jarjums Messy Play, and it has provided her with the opportunity to socialise with other babies and learn important social skills in a fun and supportive environment. The CFC staff are excellent with the kids and have always welcomed us with a smile. We love attending the programs and can definitely recommend to others!!

Leilani A

What a great event to showcase our culture.

Yvonne B

Disclaimer: To protect privacy, photos of children and parents are not displayed.



FAMILY PARTICIPATION PROGRAM

The Family Participation Program (FPP) supports Aboriginal and Torres Strait Islander families, children and young people to actively participate in child protection decisions that affect them. The FPP target group is Aboriginal and Torres Strait Islander families in the Ipswich region with children and young people under the age of 18 years including those who are subject to a child protection notification or who are already subject to intervention by the statutory child protection. The key functions of the FPP are to:

Facilitate an independent Aboriginal and Torres Strait Islander familyled decision making (ATSIFLDM) process whereby authority is given to parents, families and children to solve problems and lead decisionmaking in a culturally safe space

Assist families to identify a suitable Aboriginal and Torres Strait Islander Independent Person (IP) to help a child or young person and their family participate in child protection decisions





Support families during the investigation and assessment (I&A) process to better understand the department's child safety concerns, provides information that can assist in determining the level of concern, and supports the family to develop a safety plan aimed at mitigating risks to the child

Recognised for its impactful work in cultural engagement and support, Kambu Health's Family Participation Program was awarded the Cultural Award at the Ipswich and West Moreton Child Protection Week Awards 2023.

FPP received 116 referrals during reporting period and successfully closed 75 cases during reporting period.

116

Successfully







FWS Community Support

The FWS service provides community support and activities for First Nation families in the Lockyer Valley and Somerset region

FWS remains a community hub for our clients that distributes essentials items such as fresh food, pre-made meals, personal care items, clothing, bedding linens, and toys.

118 Gelerrals

Successfully



Community Engagement activities







66 Testimony

I wouldn't be where I am today without the help of my Kambu sisters. Having all of you to yarn with makes a big difference in my life. I know I can always pick up the phone or walk in at any time—it truly feels like home. No matter how I feel when I walk into Family Wellbeing Service, I always leave feeling awesome. Deanne W

Family Wellbeing Service always manages to pull off a fantastic community event. Well, Done Guys! Jinda M







INDIGENOUS YOUTH & FAMILY WORKER

The Indigenous Youth and Family Worker (IYFW) are positioned under Family Wellbeing Service (FWS) to respond to families where children are at risk of, or already in contact with the youth justice system. The IYFW support case planning by undertaking separate engagement with adolescents where appropriate and supporting their involvement in family planning. They also foster connections with youth justice and youth support services to ensure that families coming to the attention of these systems can more easily access support.

IYFW received referrals

Delivered hours

Direct support for young people

Through these positions, families of young people at risk of becoming involved in the justice system can be assisted to develop family plans that address risk factors and re-engage young people with positive sources of support in their kin network, schools, and community.

In April 2024, Family Wellbeing Service (FWS) received an enhancement to deliver domestic and family violence (DFV) support to the families engaged within the FWS. The DFV Practitioner provides culturally appropriate holistic wrap-around trauma informed and responsive services to support Aboriginal and Torres Strait Islander families affected by domestic and family violence. The aim of this initiative is to provide Aboriginal and Torres Strait Islander families experiencing violence with a holistic, integrated service response from FWS and improved access to the mainstream domestic and family violence service system.

The DFV Practitioner will:

- Provide specialist advice and assistance to FWS staff to ensure they are aware of the nature and impact of domestic and family violence and the impact on the work they do with clients and family members
- Assess and undertake risk assessments of referrals received where domestic and family violence has been identified as a presenting concern
- Provide FWS workers with advice and assistance with safety planning including, safe engagement strategies for families affected by domestic and family violence, including strategies to assess, monitor and minimise risk to family members and workers
- Develop and maintain appropriate referral pathways to specialist domestic and family violence, sexual violence and women's support services

DFV Practitioner completed

of intensive support

- Assist with assessment of client needs, and decisions regarding case management and referral pathways
- Participate in relevant local network meetings, Integrated Service Response (ISR), High Risk Teams (HRT) and Local Level Alliances (LLA) that are specific to supporting services addressing domestic and family violence in the catchment area.
- Work jointly with other FWS workers to ensure the support needs of the family and/or family members are met
- Participate in client home visits where appropriate



OUR FAMILIES OUR WAY

In January 2024, Kambu Health received funding to deliver delegated authority in the North Ipswich region. Kambu Health is delivering delegated authority through the Our Families Our Way program. Delegated authority is a new way of working with young people who are subject to statutory child protection orders. This occurs by decision making powers which ordinarily have been with The Department of Child Safety being delegated to Kambu Health CEO Simone Jackson. CEO Simone Jackson can seek functions or powers for the following sections of the Child Protection Act 1999:

Delegating statutory decision making promotes self-determination and the safe care and connection of Aboriginal and Torres Strait Islander children with their families, kin, communities and culture. Implementing delegated authority aims to increase safety, improve life outcomes, and contribute to eliminating the disproportionate representation of Aboriginal and Torres Strait Islander children in the child protection system by promoting culturally led responses, delivered by the organisations that know children and families best.

Achievement

The co-design of the operational agreement between Kambu Health OFOW and Ipswich North Child Safety Service Centre (CSSC) showcased an effective collaboration, underscored by a strong professional working relationship. Throughout the process, both organisations demonstrated unwavering commitment and synergy. The operational agreement was formally signed on Wednesday, 10 July 2024, by Simone Jackson, CEO of Kambu Health, and Leanne Black, Regional Executive Director, Department Child Safety, Senior and Disability Services. To commemorate this significant milestone, we celebrated with an afternoon tea.







YCMP works with Ipswich Aboriginal &/or Torres Strait Islander young people aged 10 to 17 to deliver:

- Cultural Mentoring services support the social and emotional wellbeing of Aboriginal and Torres Strait Islander young people through the development of cultural identity, connection to culture and spirituality.
- Undertake an assessment of young people's cultural needs and aspirations, and assist them to address these by providing individual, practical, and well-planned assistance
- Facilitate the young person's positive connections to family, kin, community, culture and country
- Facilitate the young person's engagement with Elders and community leaders
- Support the young person's access to culturally appropriate services.
- Provide one-on-one positive role modelling and mentoring sessions and undertake small group work. Sessions can range from a minimum of one (1) hour up to a full day of activities and can apply to any gender.

YCMP

Participated in

Stakeholder engagement meetings

Delivered

35 family meetings

Delivered

193

Individual support sessions

Received

27
referrals

Delivered dno.5 sessions





Projects

Kambu Health delivers key projects focused on improving health outcomes for Aboriginal and Torres Strait Islander communities. These initiatives include early cancer detection through national screening programs, culturally safe support for palliative care and cancer treatment, and the monitoring of infectious diseases to enable timely interventions.

Additionally, projects like the Tracking Cube address Fetal Alcohol Spectrum Disorder (FASD) through early screening, while the Prevent NCD project focuses on preventing non-communicable diseases through health promotion and early intervention. Together, these programs aim to enhance wellbeing, equity, and access to essential healthcare services.

Connected Community Pathways (CCP):

Provides culturally safe support for palliative care and cancer treatment Services:

- Advocacy
- Care management
- Transport assistance
- Advanced care planning
- Cancer screening promotion



NHMRC Tracking Cube **Project**

- Screens for Fetal Alcohol Spectrum Disorder (FASD) in primary care settings.
- Supports early identification and care

DDWM PHN Funded Cancer Screening Program

- Crucial opportunity for our General Practices
- breast, bowel, and cervical cancers.
- programs for timely intervention.

ATLAS Indigenous Primary Care Surveillance and Research Network

- Monitors infectious diseases, including STIs, blood-borne viruses, and vaccine-preventable illnesses.
- Improves public health outcomes through early detection and targeted interventions

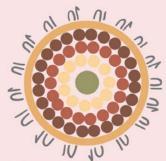
NHMRC Global Alliance for Chronic Disease

- Works to prevent non-communicable diseases (NCDs) in urban Indigenous
- Focuses on disease prevention, health promotion, and early intervention to improve health outcomes.



Key Initiatives

Cancer Screening
Initiatives (Breast
Cancer and Cervical
Screening)



Palliative Care and End-of-Life Services

Cancer Screening Initiatives (Breast Cancer and Cervical Screening)

Each year, our Ipswich and Laidley clinics host the breast cancer screening van, providing on-site screening services for eligible patients.

Additionally, we offer at-home cervical cancer screening kits to eligible patients, ensuring greater accessibility and convenience for those who may be unable to attend clinics in person or prefer to complete the screening in the privacy of their own home. Promotional events support the education and uptake of cancer screening.



Register of time he waste. See Health See H

Palliative Care and End-of-Life Services

At Kambu Health, we recognise and address the unique needs, goals, and preferences of older individuals requiring palliative care, with a strong emphasis on preserving their dignity. Our approach includes active management of pain and symptoms, ensuring access to specialist palliative care when needed, and providing support to families and carers, including guidance during the final stages of life. Through our comprehensive palliative care services, we are committed to ensuring that individuals receive the highest level of care, comfort, and support throughout their end-of-life journey.

teath Overview

As we reflect on 2023/2024, Kambu Health continues to focus on providing culturally safe, high-quality primary healthcare that meets the needs of our community. With a dedicated commitment to improving health outcomes and closing the gap, we highlight four key areas of achievement in the past year.

- 1) Walk-In Clinic Success and Community Support
- 2) Preventative Health and Early Intervention
- 3) Holistic and Integrated Care
- 4) Improved Access to Care



Dr Anthony





















This year, we integrated Social Health under the Health Division, fostering closer collaboration between our health, allied health, and social wellbeing teams. This holistic approach enables us to address the multifaceted needs of our community, offering comprehensive care that spans physical, emotional, and social wellbeing.



To enhance accessibility, we introduced Telehealth as a permanent care model and launched an online booking system for GP appointments. These changes make healthcare more convenient for our community members. Additionally, we expanded the availability of our services at our Ipswich Clinic by extending clinic hours to 7 am to 7 pm, Monday to Friday, to accommodate more patients and reduce wait times. This extension has been particularly beneficial for those with work or family commitments, ensuring they can access care when they need it.



Our walk-in clinic continues to be a vital service for the community, providing immediate care for acute health needs. In 2023/2024, we served 4,276 clients through the walk-in clinic, demonstrating our commitment to offering accessible, on-the-spot care for vulnerable community members. The combination of extended hours and the walk-in clinic ensures that we are available to meet the urgent health needs of our community.



Preventative health remains a key focus, with initiatives such as cancer screening, chronic disease management, and early intervention strategies. Through our School Health Check Program, we've conducted over 305 health checks for local youth, promoting proactive health monitoring. These efforts are critical to preventing long-term health complications and closing the health gap in our community.

Looking Ahead: Continuing Our Commitment to Health

Kambu Health remains dedicated to closing the health gap by providing accessible, culturally safe care that addresses the physical, emotional, and spiritual needs of our community. With extended hours, Telehealth, and more preventative health initiatives planned for 2024/2025, we look forward to building on our progress and continuing to improve health outcomes for all Mob.



Testimonials



I have been working for Kambu Health for a year now and I have enjoyed every minute of it. I love being able to help our community and provide the best healthcare. I feel very blessed to work with such an amazing and passionate team. It is a privilege to provide care to the most vulnerable patients within our community. Kambu Health has a bright future, and I am looking forward to seeing what 2025 brings.

Amv Parker **Enrolled Nurse**

What I love most about working for Kambu Health is the chance to support our amazing people and strong community mobs, making a real difference in their health and wellbeing. I am also grateful to be part of our close-knit Kambu Family, where everyone works together and supports each other. On top of that, I really appreciate the leadership and guidance of our dedicated Board and CEO, who motivate us to keep doing our best every day.



Dr Mariad Page General Practitioner



What I love about working for Kambu Health is that we are dedicated to caring for our mob. It feels rewarding to be part of an organization that prioritizes the well-being of our community. By providing support and care, we are making a real difference in the lives of those who matter most to us.

Laura Seru **Aboriginal Health Practitioner**

ormance Overview

Active client numbers (3 visits in the last 2 years)

Indigenous Clients

Clients (nKPI)

6,661

5,927

5,141

Indigenous Regular

Indig. Clients % of **Total Clients**

Non-Indigenous

Clients

716

Client Contacts

66,689

Episodes of Care

43,053

89%

1,174

New patients to Kambu Health

Contacts per Client

10

EOC per Client

6.5

No. of online bookings

1,695

No. of transport provisions

2,837

No. of walk-in triage

4,276

Client **Contacts by Clinician**

Aboriginal & Torres Strait Islander Health Worker/Practitioner

Dental 4,273

Dental Support

General Practitioner

27,281

Midwives

469

Counsellor

954

Optometrist

650

Podiatrist

832

Nurses

17,921

Social Worker

2,353

Pathologist

Health Checks

Health Checks

3002

Registrations

≘ 131

715 Income \$701,507.36

A&TSI Clients Scompleted **3002** out of a possible 5,196

number of health checks performed through school partnership

305 out of 582 booked

number of schools partnered with

Diabetes Kidney Disease

Heart Disease Mental Health OSA*

721 (Preparation of a GP Management Plan (GPMP))	1,018	\$161,437.45
723 (Coordination of Team Care Arrangements (TCAs))	1,012	\$127,155.45
2 (Review of a GP Management n or Coordination of a Review TCA*)	1640	\$ 129,912.10

*TCA: Team Care Arrangements

*A&TSI: Aboriginal & Torres Strait Islander

*Obstructive Sleep Apnea

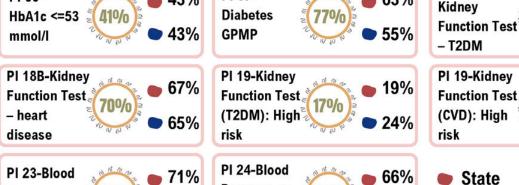


nKPI Dashboard

PI 01-Birth PI 03A-Health 10% 72% PI 02-Birth Check: Young weight 45% 24º/o 53% weight low 77% 12% Child (0-4) recorded PI 03B-PI 11-% ATSI PI 13-45% 45% Health new mothers **Antenatal** Check: Child who are care < 11 37% 42% smokers (0-14)weeks PI 03D-PI 03E-PI 03C-Health 60% 62% Health Health Check: Check: Adult Check: Older Youth (15-24) 49% 49% Adults (55+) (25-54)PI 09-PI 12-75% PI 10-% of 43% Smoking Overweight **ATSI** patients **Status** 75% 47% or Obese smokers Recorded PI 14-Flu PI 20-CVD PI 16-Alcohol 20% 71% Vaccine rate Assessment: status (6 months+) Risk Factors recorded 21% 61% Recorded PI 25-PI 21-CVD PI 22-31% 49% Assessment Cervical STI 35% 47% - High Risk Screening **Tests** PI 05-HbA1c PI 05-HbA1c PI 05-HbA1c 55% 72% Recorded Recorded (12 Recorded (6 with T2DM 51% 68% months) months) (12 months)



PI 06-



PI 07-

43%

Pressure Recorded 66%

PI 24-Blood Pressure <= 640/0 66% 140/90 67% Function Test (CVD): High risk

45%

37%

25%

34%

71%

60%

56%

47%

54%

55%

Pilot

Pilot

72%

68%

67%

67%

State

PI 18A-

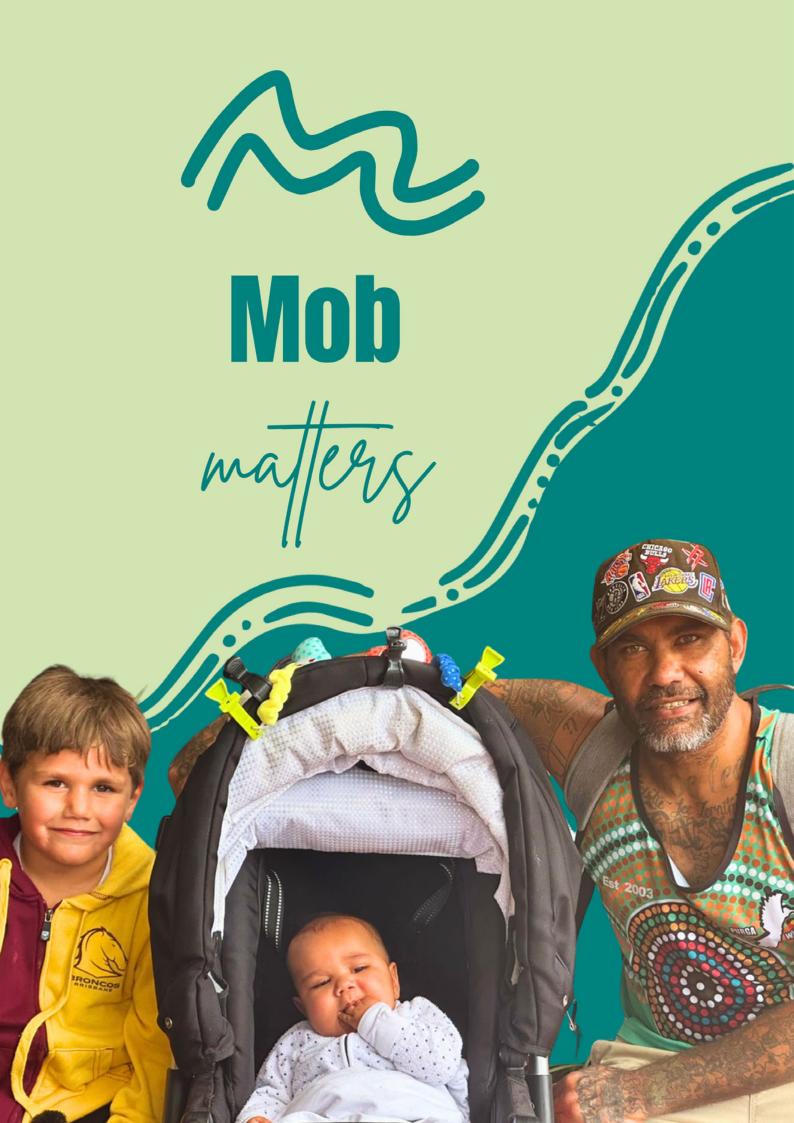
National

Retired Performance Indicator:

PI04 - Child immunisation PI08 - Team Care Arrangement MBS 723

63%

PI15 - Influenza Immunisation – T2D or COPD PI17 - AUDIT-C result



Community Engagement

OUR ELDERS

Kambu Health continued its commitment to honour and celebrate Elders within our community this year. Events ranging from morning teas to grand luncheons, served as a testament to the deep respect and appreciation held for the wisdom and experience of those who have paved the way for future generations.

In a world where cultural connections and traditions often face challenges, Kambu Health's ongoing dedication to its Elders is a beacon of hope. These events are not only about preserving heritage but also an investment in the future. By listening to the wisdom of the past, Kambu Health ensures that its programs and services continue to evolve and improve, always with the

As we look forward to the future, it's clear that the role of our Elders remains essential. Their contributions, knowledge, and experiences continue to shape the direction of Kambu Health, ensuring that the organisation remains firmly rooted in the traditions and values of its community.

community's best interests at heart.



Kambu Health's various morning teas brought Elders and community together in relaxed, social settings. It's not just tea and biscuits; it's a bridge between generations, fostering unity and understanding.

Luncheons with a Purpose

Elders' yarn guides Kambu Health

Luncheons hosted by Kambu Health were not merely about delicious food, although they had that too. These gatherings were opportunities for Elders to connect, yarn, and provide input on community matters. Their insights and guidance continue to be invaluable in shaping Kambu Health's initiatives, ensuring we remain culturally relevant and effective.

NAIDOC

Cuppa and Cake with the CEO:

an unique connection

Our "Cuppa and Cake with CEO" events were a unique opportunity for our Elders to have direct conversations with Kambu Health's leaders. These personal interactions allow for a deeper understanding of community needs and preferences, reinforcing Kambu Health's commitment to serving the community's best interests.



OUR DIGITAL COMMUNITY



WEBSITE

~′ 6.80⁄₀ compared to 22/23

compared to 22/23



Kambu Health is committed to keeping mob in Ipswich and West Moreton connected via our various digital platforms.

Over the past 12 months, our digital platforms have helped us engage with community members in meaningful ways, keeping everyone informed and encouraging active participation in health initiatives and services.

Through our social media channels, website, blog, and monthly e-newsletter, we share essential updates, health initiatives, and opportunities to get involved in our various programs and events.



FACEBOOK

published 886 sta

133,087 compared to 22/23



INSTAGRAM

published

reached

reached

compared to 22/23

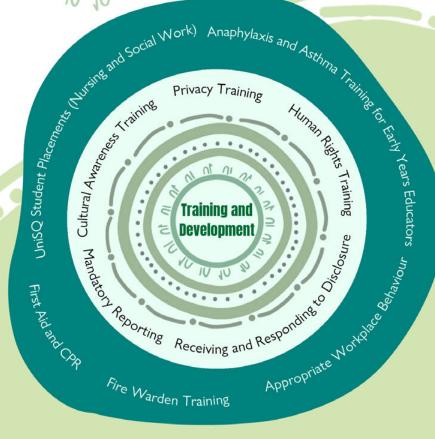
esple & Development

Breanne Chapman

Employee Testimonial



Kambu Health has supported me in completing my Diploma of Aboriginal and/or Torres Strait Islander Primary Health Care. I feel very honoured to utilise the skills and knowledge I have gained, to better the health outcomes of the Ipswich Community. I was born and raised in Ipswich, so to be able to contribute back into this community really means a lot. I am thankful for the opportunities that Kambu Health has given me, and I feel super privileged to work beside such an amazing, supportive team!



Finance Updates

Appointment of new external auditors, PFK Brisbane Audit, successfully undertaking the financial audit of the 2023 Financial Statements.

Achievement of an Unqualified Audit - 2023/2024 Financial Statements

Workplace Health and Safety





Workplace Health & Safety Compliance

Workplace Health and Safety Compliance Internal Audits

- 33 Work Health & Safety (WHS) audits to ensure compliance and uphold safety standards across all sites.
- 15 fire safety checks and evacuation drills to enhance preparedness and safeguard the well-being of employees and clients.

Financial Health	2024	2023
	\$	\$
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	10,048,372	5,904,928
Trade and other receivables	201,215	64,687
Other assets	126,326	46,091
TOTAL CURRENT ASSETS	10,375,913	6,015,706
NON-CURRENT ASSETS		
Property, plant, and equipment	12,521,456	12,743,906
Right-of-use assets	691,031	520,385
Intangible assets	61,776	36,339
TOTAL NON-CURRENT ASSETS	13,274,263	13,300,630
TOTAL ASSETS	23,650,176	19,316,336
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	1,261,415	423,645
Lease liabilities	291,744	215,508
Short-term provisions	438,049	351,627
Other liabilities	2,071,880	354,350
TOTAL CURRENT LIABILITIES	4,063,088	1,345,130
NON-CURRENT LIABILITIES		
Lease liabilities	429,998	321,811
Long-term provisions	70,793	148,238
TOTAL NON-CURRENT LIABILITIES	500,791	470,049
TOTAL LIABILITIES	4,563,879	1,815,179
NET ASSETS	19,086,297	17,501,157
EQUITY		
Reserves	3,650,531	3,650,531
Retained earnings	15,435,766	13,850,626
TOTAL EQUITY	19,086,297	17,501,157



STATEMENT OF PROFIT OR LOSS AND OTHER INCOME

NDED 30 JUNE 2024	2024	202
	\$	\$
Grants income	11,049,155	10,455
Other income	5,540,866	4,623,
Employee benefits expense	(10,506,724)	(9,592,
Depreciation and amortisation expense	(786,000)	(802,7
Administration expenses	(383,472)	(243,
Finance costs	(38,978)	(24,
Program expenses	(538,103)	(303,
Accounting and audit fees	(140,352)	(82,
Board meeting expenses	(90,458)	(88,
Computer expenses	(295,384)	(271,
Clinical Contract Services	(282,590)	(486,
Insurance expenses	(145,146)	(110,
Motor vehicle expenses	(76,591)	(49,
Loss on disposal of fixed assets	0.00	(456,
Dental Services	(353,804)	(353,
Repairs and maintenance	(158,368)	(123,
Staff and recruitment costs	(178,896)	(192,
Cleaning	(208,967)	(222,
Other operating expenses	(821,047)	(730,
TOTAL COMPREHENSIVE INCOME FOR THE YEAR	1,585,141	944,

STATEMENT OF CHANGES IN EQUITY

	RETAINED EARNINGS	RESERVES	TOTAL
	\$	\$	\$
Balance at 1 July 2022	12,905,835	3,650,531	16,556,366
Total profit/(loss) for the period	944,791	-	944,791
BALANCE AT 30 JUNE 2023	13,850,626	3,650,531	17,501,157
Balance at 1 July 2023 Total	13,850,626	3,650,531	17,501,157
profit/(loss) for the period	1,585,141	N.E.	1,585,141
BALANCE AT 30 JUNE 2024	15,435,766	3,650,531	19,086,297

Wanna Jarn?

Kambu Aboriginal and Torres Strait Islander Corporation for Health

27 Roderick Street Ipswich Qld 4305



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Danna know more?



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