

# KAMBU HEALTH

## 40TH ANNIVERSARY SPECIAL EDITION

Annual Report 2015 2016





## KAMBU CLINIC LOCATIONS



### **Ipswich Clinic**

27 Roderick St  
IPSWICH QLD 4305  
Ph: 07 3812 3843



### **Laidley Clinic**

2/235 Patrick St  
LAIDLEY QLD 4341  
Ph: 07 5465 3541



### **Goodna Clinic**

13 Church St  
GOODNA QLD 4300  
Ph: 07 3436 9600

[www.kambuhealth.com.au](http://www.kambuhealth.com.au)  
ABN: 83 155 632 836



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# CHAIRPERSON'S REPORT

**As the Chairperson of Kambu Aboriginal and Torres Strait Islander Corporation for Health I am pleased to be able to present my second Chairpersons Report for the 2015-2016 Financial Year.**

Importantly, this year heralds our 40th Anniversary, a significant milestone in our history of providing healthcare services to Aboriginal and Torres Strait Islander peoples in the Ipswich and greater West Moreton Region – a proud history, of which all those involved should be very, very proud.

Our 40th year, like many before it, has been a busy and productive one, and together, we have delivered significant achievements and continued growth of services in our ever-growing community.

It is with great pride, that we can now say that the range of services available to our people in our region is comparable in all, and even more than those available

in the mainstream health system. In conjunction with the Institute for Urban Indigenous Health, and through the adoption of the “Model of Care”, which places our people, and families at the centre of the system, our care and business models have evolved to ensure that our services are both sustainable, and of the highest possible quality.

In the past year, with the support of our funders, and IUIH, there has been an expansion of Eye Health services and programs across the South East, and in our region as well. These enhanced services have helped in rounding out the comprehensive range of health initiatives we are able to deliver.

With our 3 clinics at Ipswich, Goodna and Laidley delivering daily care to our people, the requirements and demands placed on our Board Members, our Chief Executive Officer, Management team and our wonderful staff group continue to provide challenges, and I am immensely proud of their dedication and commitment to making our region a healthier place to live, and to encourage and empower our communities to make healthy lifestyle choices.

A major factor in Kambu Health's success this past year can be attributed to the involvement and support of our local community, and our Elders in particular. I would like to take the opportunity to pass on our heartfelt thanks to all those who have once more, made contributions, small and large, to our ongoing success and the achievement of our goals.

An important part of our community involvement and engagement is the range of events, activities, and other initiatives that Kambu assist in delivering each year. These events include the recognition of Aboriginal and Torres Strait Island peoples on ANZAC Day, our Elders Garden, and of course NAIDOC Week, where Kambu play host to a number of initiatives.

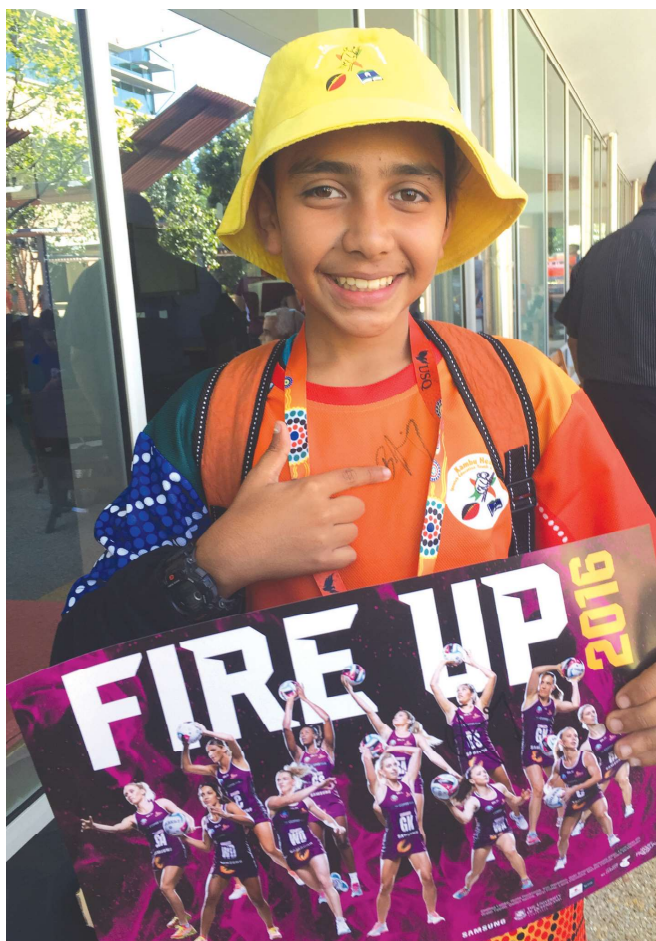
It is important to ensure that as a Board, we remain focused on the wide range of compliance and governance responsibilities that face us. It is a credit to our Chief Executive Officer and Management team that over the past year we have continued to develop our governance systems and practices, including our HR systems and practices, and have met our various accreditation requirements, all of which are vital in ensuring ongoing funding for our core and related other services.





On behalf of the Board, I would like to thank Stella Taylor-Johnson, our Chief Executive Officer, and her staff, for continuously driving Kambu Health to reach its strategic goals. Stella and her teams' commitment to the Mission, Vision and Goals of Kambu Health is a credit to them all, and in the background there has also been significant effort directed at ensuring that Kambu Health is fully compliant, and that vital funds are available for operational and strategic initiatives in the future.

In closing I would like to acknowledge and extend my personal thanks and appreciation to my colleagues on the Board and the Chief Executive Officer for their support and guidance over the last 12 months in particular. The work and commitment of the Board and Chief Executive Officer will continue to ensure a solid foundation for the future development of Kambu Health in meeting the health needs of our community, as we embrace and welcome the opportunity to continue to do so for another 40 years, and more.



**Lee-Ann Joseph**  
**Chairperson**



## CEO'S MESSAGE

**It is a great honour to be a part of what is truly a special year for the Aboriginal and Torres Strait Islander Community of the Ipswich and West Moreton Region and in particular the Kambu Health Corporation as it celebrates its Forty Year (40) Anniversary.**

The Annual Report for the 2015/16 period has endeavoured to capture the clinical, programs and community initiatives that the service has provided over the past year and this year we mark this occasion by recognising the growth of the service through the determination and commitment of the community members who had a vision for a better future for their children and families in the areas of health, education, housing and access to legal services.

As the Chief Executive Officer of the Corporation I am pleased to have been a part of such a progressive organisation that has seen incredible growth over the past few years with the development of many new initiatives, importantly it has shown that it has the capacity to meet many challenges and ultimately provide the best possible services to the clients, families and community across the three health service sites.



Kambu Health delivers a vast range of Primary, Specialist and Allied Health Services and Community based initiatives where there are increasing populations of Aboriginal and Torres Strait Islander Families. We have in the past year saw many families move into the region and the demand for outreach health services and children's playgroups are now provided up to and including communities right throughout the Lockyer Valley.

This year we also celebrated the second year anniversary for the establishment of the Kambu Goodna Health clinic. It is a very busy clinic that meets the health needs of clients within the Goodna, Redbank Plains, Wacol catchment. We are pleased to be able to offer a wide range of allied health services including a brand new dental clinic built in the second year. Proposals are being made to identify the need to extend services with the establishment of a new clinic in the area.

Kambu Health has been working toward the development of a Long Day Care Centre and are in





the process of the establishment of an Early Years Centre, combining Kindergarten, Long Day Care and the Children and Family Centre it will certainly be well placed to meet the needs of children of all ages that can access a wide range of educational and health programs including specialists services.

Kambu Health has taken on many challenges and will continue to implement effective Governance and Clinical Reforms across all aspects of the Corporation. The outcome of this initiative has seen the increasing sector support with our key partners, IUIH, the Aboriginal and Torres Strait Islander Community Health Service Brisbane Limited (ATSICHS), Kalwun Development Corporation and Yulu-Burri-Ba Aboriginal Corporation for Community Health to further develop and increase service delivery. This is an ongoing commitment that all services have agreed to, to ensure that the best possible outcomes are achieved and provided for our communities.

Kambu Health is committed toward the ongoing implementation of Continuous Quality Improvement systems. A key focus in the past twelve months has been the commitment toward introducing quality improvement accreditation certification that ensures that systems are developed and are in place to minimise risk that affects the operations of the services. A key outcome therefore has been maintaining the ISO 9001:2008 and AGPAL Accreditation in all of Kambu Health Clinics.

While working to expand and enhance delivery of comprehensive primary health care services, Kambu Health and Deadly Choices has continued its efforts and commitment to support communities in our region to make healthy lifestyle choices.

Kambu Health is dedicated to holding community health days and Elders forums where a range of services are delivered such as fluvax/immunisations, health checks, with a focus on ears, eyes and dental health checks, not to mention the designated Tobacco Clinics, the exercise programs, the Zumba Classes and all activities from the major sporting codes. Kambu Health's three clinic sites are smoke free spaces and have been since July 2010.

## **Model of Care**

**Kambu Health has implemented the Institute for Urban Indigenous Health (IUIH) Model of Care across its three Health Service Sites of Ipswich, Goodna and Laidley.**

**This ultimately ensures that more accessible comprehensive health care is provided which incorporates all aspects of the client's health and wellbeing.**

## **Employment and Training in the ACCHS Sector**

**The Aboriginal and Torres Strait Islander Community Controlled Health Sector in the South East Region is one of the biggest employers of Indigenous peoples.**

**Kambu Health is proud to be a key partner in this valuable initiative.**



Recognising our Elders is a key priority for Kambu Health with events scheduled on a regular basis and even more so now with the Children and Family Centre. I wish to take this opportunity to say thank you to our Elders and to acknowledge the support and commitment to the ongoing delivery of good health care for our community.

I also wish to acknowledge the schools that work very closely with Kambu Health Services with sporting, mentoring and health and nutrition programs. It is proposed that we work toward expanding our programs with many more schools in the coming year.

### **We also acknowledge our funding bodies and partner Agencies:**

- Department of Health (Commonwealth)
- Queensland Government Departments
- Prime Minister and Cabinet
- The Primary Health Network
- Institute for Urban Indigenous Health
- Office of Early Childhood Education
- Pharmacy Guild of Australia / NACCHO
- Ipswich City Council
- Queensland Aboriginal and Islander Health Council







There were many achievements for Kambu Health in the last year, and this Report highlights some of the key messages and good work being undertaken by the service. As the CEO I am incredibly proud of the progress achieved over the past year but recognise that much more work remains to be done. Clearly the current progress to date demonstrates the progressive leadership and direction coming from the health services sector within the South East Queensland region. Health services are setting the direction in good governance practices, accountability and most importantly the delivery of quality health services and measurable health outcomes.

In conclusion I wish to thank all of the staff I have had the honour of working with this year. I thank you for your dedication, hard work and your commitment to your roles and community in what has been another busy and challenging year.

I wish to acknowledge the Kambu Health Board of Directors and to say thank you for the guidance and direction that you have given to me and the staff over the past year. We must ensure this support and guidance continues if we are to take Kambu Health into the future with the growth of our community across the region, expansion of services and programs and in particular the proposed business opportunities for sustained services in the future.



**Stella Taylor Johnson**  
**Chief Executive Officer**



# BOARD OF DIRECTORS



**Chairperson**  
Lee-Ann Roch

Lee-Ann is an experienced Board and Management Committee member who also has extensive experience working within Indigenous organisations and the Health Services sector. Lee-Ann's experience to date has proven essential for her to take on the Chairperson role of the Board of Directors, providing leadership and insight.



**Director**  
Allan Fisher

Allan has worked extensively in the Indigenous Primary Health Care and Health Services Sectors. Allan also brings significant Board and Management experience to his position as a Director on the Kambu Health Board of Directors and provides expertise in strategy and policy.



**Director**  
Teddy Collins

Teddy has been a long standing member of the Kambu Health Board of Directors. Along with this significant experience and organisational knowledge, he has previously worked in Alcohol, Tobacco and other drugs, and Aboriginal Community Controlled Health Services. Teddy has worked in the local community and Indigenous organisations, bringing a strong sense of community through these local interactions.



**Director**  
Jill Davidson

Jill has been on the Kambu Health Board of Directors for some time, contributing significantly to the organisation by sharing her understanding of Aboriginal Community Controlled Health Services through her Board and Management Committee experience as well as her experience working in the sector. Jill's experience in Health Care and Aboriginal Community Controlled Health Services sectors is invaluable and her sense of community is highly valued.





**Director**  
Professor Robert  
Bush

In addition to his position as a Director on the Kambu Health Board of Directors, Robert is currently a Director of the Healthy Communities Research Centre at the University of Queensland (UQ) and brings extensive experience to the Kambu Health Board, having held senior positions within government, in health practice and research.



**Director**  
Courtney Short

Courtney is our youngest member of the Board of Directors, and has worked in administration within Health. She brings community awareness and insight to the Board.



**Director**  
Kevin Rose

Kevin is a skills based Director, who is a Barrister at Law advocating for Aboriginal and Torres Strait Islanders for justice. Kevin came onto the Board in February 2016.



**Comp Secretary**  
Charmaine Harch

As Company Secretary, Charmaine's role includes corporate governance and board support to Kambu Health a not-for-profit CATSI registered corporation.





## PRODUCT SAFETY RECALL

**Dick Smith Portable 250Watt Amplifiers**

Dick Smith has issued product safety warnings and notices to its customers regarding a possible safety recall on the following products:

Dick Smith Power Amplifier Model 250W Case 343242	Dick Smith Power Amplifier Model 250W Case 343243	Dick Smith Power Amplifier Model 250W Case 343244	Dick Smith Power Amplifier Model 250W Case 343245
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These products have been sold in the Dick Smith stores in Australia and New Zealand from November 2012 to July 2013.

The Dick Smith stores in Australia and New Zealand have been notified of the recall. The Dick Smith website also carries the recall (DS2013-01) and a notice dated 14th July 2013. The recall notice is available on the Dick Smith website at [www.dicksmith.com.au](http://www.dicksmith.com.au) or by contacting Dick Smith on 1300 30 30 30.

Should a fault occur the affected units are not dangerous.

**What to do:** Customers should return any of these products to the Dick Smith store where they were purchased for a full refund.

**Where to:** Customers should return any of these products to the Dick Smith store where they were purchased for a full refund.

**Contact Details:** Dick Smith Customer Service for any information regarding this recall can be contacted on 1300 30 30 30 or email [customerservice@dicksmith.com.au](mailto:customerservice@dicksmith.com.au) or visit the Dick Smith website at [www.dicksmith.com.au](http://www.dicksmith.com.au) or by contacting Dick Smith on 1300 30 30 30.

## Kids get lots to be McHappy about

BY JEFFREY M. PERLMAN

When the first McDonald's restaurant opened in 1955, it was a place where kids could get a hamburger and a milkshake. But over the years, the fast-food chain has become a place where kids can get a lot more than just a meal. McDonald's has a long history of giving back to the community, and it's no exception when it comes to kids. The company has a variety of programs in place to help kids in need, and it's always looking for ways to make a difference.

One of the most well-known programs is the Ronald McDonald House Charities. This organization provides a place for kids who are sick or in need of a safe place to stay. McDonald's has been a major supporter of this organization for many years, and it's always looking for ways to help. The company has also been involved in a number of other programs, including the Ronald McDonald 150 campaign, which celebrated the company's 150th anniversary by raising money for the charities.

McDonald's is always looking for ways to make a difference, and it's always looking for ways to help kids in need. The company has a long history of giving back to the community, and it's no exception when it comes to kids. The company has a variety of programs in place to help kids in need, and it's always looking for ways to make a difference.

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**ingesters** with new members. The 2008-2009 year will begin with a dinner to honor senior diggers in recognition that faculty represent the basic research of the South Dakota Geological Society.

Professors Stanley and Jackson launched the new South Dakota Geological Society, which is a new and bold program that stimulates the growth of geoscientists in the state.

"This challenge is for students to work groups in research and to understand a real-world, which often is not, and to understand the challenges of the profession, the vision and the mission," says Jackson.

For more online info:  
<http://www.sdgssociety.org/2008-2009>

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## Tellus Awards seek nominations

INTERDISCIPLINARY are new being invited for the 2008 Tellus Awards, Minnesota for Order of Merit award.

OFFERED, the students (undergraduate) necessary to the award and the faculty (graduate) the great opportunity for local businesses to champion their students.

Students such as this go a long way in recognizing the achievements and recognizing the commitment to the community. Tellus award.

For more info go to [www.tellusawards.org](http://www.tellusawards.org) for nominations. Nominations close on April 20.

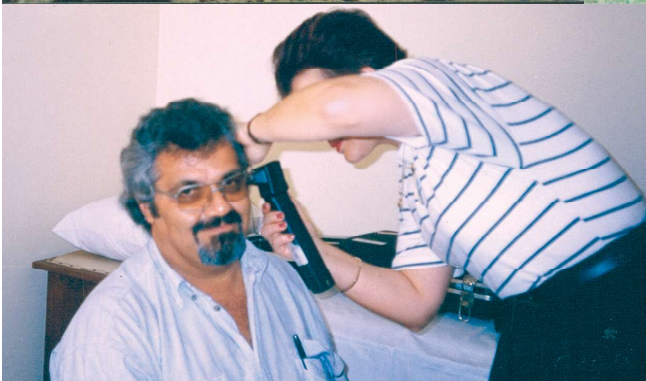
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# YEA









# PARTNERSHIPS

**This year has seen Kambu Health strengthen partnerships with key industry bodies through the development of MOU's.**

These agreements focus on expanding the range and types of services provided to our communities to further improve health outcomes. Partnership successes have included:

- **Institute for Urban Indigenous Health (IUIH)** - in response to the significant growth and geographic dispersion of Aboriginal and Torres Strait Islander peoples within the Kambu Health geographic region of Ipswich, Somerset and Lockyer Valley regions, Kambu Health continues its relationship with IUIH through brokerage models and shared procurement for health service development and specialist Allied Health coordination across this region.



- **Eye Health Surgery** - with arrangements with the Redcliffe Hospital and Mater Hospital Springfield, eye health surgery has been delivered for our clients. This ensures the patients receive vital specialist services and are not placed on waiting lists.

- **Early Years Roadshow** – in partnership with a number of primary schools in the region, the Early Years Roadshow increases awareness of the importance of Early Years learning to Aboriginal and Torres Strait Islander parents and care givers, inform them of what support services are available in



their immediate community to ensure sustainability in attendance and enhancing successful transition from home to playgroup, day care and/or kindy and transition from kindy to school.

- **Healthy Prisons** - engaging with Correctional Centres in the Ipswich and surrounding areas, supporting Aboriginal and/or Torres Strait Islander prisoners by working closely with management and the sector to better understand and support the health needs of prisoners. Kambu Health will continue to build relationships in terms of delivery of cultural programs and to support those transitioning from prison facilities to the community sector. Kambu Health have memorandums of understanding with key facilities in government and private sector.

- **Ipswich Education and Youth Sports Program (IEYSP)** – Working closely with a number of schools within the region, the IEYSP program



provides youth with the opportunity to be involved in a number of activities that can provide enormous opportunity to build the next generation of strong Aboriginal and Torres Strait Islander young people.

• **Dream More Be More** – working alongside university graduates, the project is about acknowledging and celebrating the achievements of Aboriginal and Torres Strait Islander university graduates from Ipswich and the West Moreton region, through social media and marketing promotion to inspire and motivate local Aboriginal and Torres Strait Islander students to also consider higher education.

• **Numbulli Yalwa Project** – in partnership with the West Moreton Hospital and Health Service the Numbulli Yalwa project was developed to enhance



data sharing, reinforcing strong and sustainable relationships between agencies, and work practices within agreed patient privacy protocols. Kambu Health looks forward to continuing the liaison and working arrangements with staff within the Health and Hospital system to ensure the best health outcome for our clients.

#### • **Promoting Aboriginal and Torres Strait Islander Health and Well-being**

**Being at Kambu Health** – Kambu Health is pleased to be involved in new initiatives in the Community; and in collaboration with Challenge Employment, this new project will utilise a range of multimedia strategies to capture and promote positive stories and outcomes surrounding Aboriginal and Torres Strait Islander health and well-being initiatives initiated by Kambu Health.

In addition to these, Kambu Health continue to partner with Local, State and Federal Government, private sector agencies and other community-based services to better improve coordination and delivery of health service.





# NATIONAL ABORIGINAL AND (NAIDOC)

**NAIDOC Week celebrations are held across Australia each July to celebrate the history, culture and achievements of Aboriginal and Torres Strait Islander people.**

NAIDOC is celebrated not only in Indigenous communities, but by Australians from all walks of life. The week is a great opportunity to participate in a range of activities and to support local Aboriginal and Torres Strait Islander communities.

NAIDOC celebrations came to life across Ipswich from Monday, 4 July 2016.

The headline event was the NAIDOC Family and Cultural Celebration at Briggs Road Sporting Complex held on 7 July which included over 50 stall holders of Indigenous arts and crafts, stalls, food, rides and entertainment under the 2016 NAIDOC theme 'Songlines'.



In partnership with the Ipswich City Council, Kambu Health organised the NAIDOC Day celebrations for 2016.

Arts and Social Development Committee Chairman Councillor Charlie Pisasale said the annual event would not be possible without the support of Kambu Health Service. "Council is proud to support its Aboriginal and Torres Strait Islander residents, their families and visitors to the city by working with community organisations and service providers to deliver NAIDOC events," he said.

NAIDOC Day in Ipswich this year was a way to celebrate our Elders and their cultural connection to the land, with visiting Elders also attending the event.





# ISLANDER DAY OF CELEBRATIONS



Kambu contributed the rides, food and staff to ensure that all the Elders and other attendees were catered for.

Other NAIDOC events included:

- Flag raising ceremony at Yamanto Police Station
- Basketball clinic at the Ipswich Basketball Association
- Activities and stalls at the Ipswich PCYC







# ELDERS FORUMS

**Elders forums are held every three months. It is an opportunity to highlight public health initiatives, health promotion activities and also to discuss health initiatives such as fluvax pneumovax, and nutrition.**

We also have exercise programs, and conduct seasonal health information sessions such as through Queensland Fire and Emergency Services who provided vital information about Winter Fire Safety and reducing risks by learning about home fire risks and prevention during the winter. These forums are inclusive of school engagement with students who come along and help out, provide entertainment, also an opportunity to catch up on activities that are happening in their school and in the community.

The Elders Forums also include morning teas, lucky door prizes, entertainment and guest speakers. Our partnership with local schools has made it easier to have students assist in serving food to the Elders and supporting them wherever they can during these functions.





# THE ELDERS GAMES

**The Kambu Health Elders Games aims to engage Aboriginal and Torres Strait Islander Elders and have them participate in a seven week training schedule in a variety of sporting and social activities including darts, bowling, hopscotch, quoits and ten pin bowling.**

The focus is also on raising awareness of participants about the risk factors and the contributors of preventable chronic diseases by linking already established programs such as Walkabout Wonders, Kambu Choir and the Grandparents Garden Group, to the Deadly Choices Elders Program.

The program uses a holistic approach in assessing clients including their personal goals and social, emotional, cultural and spiritual needs.







# SCHOOL HEALTH CHECKS

**Since 2008 Kambu have been visiting schools to provide Comprehensive Health Checks to Aboriginal and Torres Strait Islander children.**

The program has grown exponentially since its inception with more schools, both primary and secondary, enrolling in the program every year. This is a huge undertaking requiring planning around the school year and coordinating parent consent and attendance with the children aged 14 and under. The fact that Kambu continues to provide this service is recognition of the importance of monitoring our kid's health through their lifetime, ensuring important developmental milestones are being met and learning and health deficits addressed as early as possible.



Kambu Health have a health check team consisting of a Doctor, Nurse, Health Worker and the Community Liaison Officer (CLO) who organises the visits with the schools. Our CLO's, Doctors, Health Workers and Nurses are committed to providing accessible quality care to our school kids through this program.

Currently our services visit 100 schools across the 3 services.

Going forward in 2017 School Health Checks will be a key priority for all Kambu Health Clinics, with the expansion of the School Health Teams to meet the demand of our student populations.









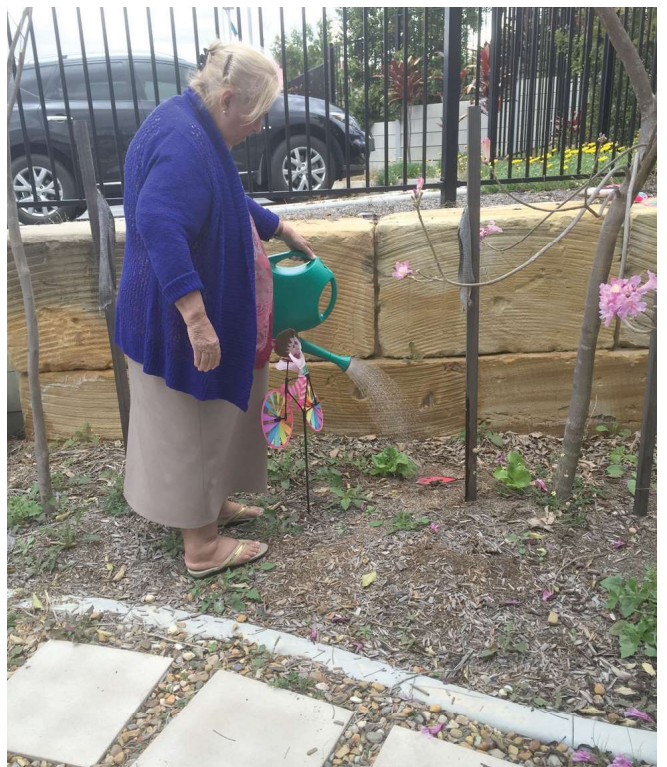
# THE GRANDPARENTS GARDEN

**Gardening is a healthy, stimulating physical activity that can be enjoyed by anyone.**

The Grandparents Garden Group was introduced as a way for the Grandparents to be more actively involved in our children's learning through our Vegie and Herb Garden. Our group meets every Friday at Kambu Ipswich and work around the garden weeding, watering, replanting and showing our children that growing their own fruit and vegies can be healthier, educational and great fun.



Our Grandparent Garden Group is a more relaxed group which has many benefits. It increases levels of physical activity and helps mobility and flexibility, and encourages use of all motor skills and improves endurance and strength. Gardening reduces stress levels and promotes relaxation but most importantly it is always good catching up with everyone having a chat and having fun.





Through this program, partnerships have been developed with “The Farm”, Salvation Army, Centrelink and Ipswich City Council.

Cooking has been introduced into the program to show our Grandparents that what they grow they can also cook. The group has made Stir Fry, Stews, Spaghetti Bolognaise and Salad Sandwiches. Some of the plants that are in the garden are pumpkins, potatoes, lettuce, strawberries, beans, bok choy, chilli, corn and watermelon just to name a few.







# KAMBU HEALTH EARLY YEARS LEARNING CENTRE

**Kambu Health is committed to improving the health and wellbeing of families with children from 0 - 8 years.**

Access into all services within Kambu Health start with a Health Check with a General Practitioner with referrals to dental, CFC, social health, maternal and child health and other services.

The early year's footprint was enhanced in 2011 when Kambu Health successfully completed the development of the Ipswich Children and Family Centre. The Centre delivers a range of programs for children and their parents such as a swimming program, Tumble Tots, Little Joeys, Kambu Kids, cooking programs, and of course all programs are designed to support children and families to the next level of educational programs and development.

The need to sustain and further enhance the early childhood services to the Ipswich community was formally endorsed in 2014 and so commenced the work to meet the community identified need for child care and therefore, a long day care centre. Kambu Health is proud to be the caretaker and service provider of early years programs such as the Kambu Amaroo Kindergarten. Much work is being undertaken to ensure that we are prepared to open the doors and commence the delivery of education services in January 2017.

Kambu Health acknowledges past and present community Elders, Leaders and family members who



have played a role in Amaroo Kindy and will continue to work with other agencies to help in the early years' experience for our children of the future.





# KAMBU LONG DAY CARE CENTRE

**Kambu Health is pleased to be able to announce that thanks to the Federal Governments funding, a long day care centre based in the Ipswich region will be up and running in 2017.**



The Kambu Long Day Care Centre will cater for forty-four (44) children from 6 weeks to pre-prep and will operate from 6am until 6pm. While this is a whole-of-community initiative, Aboriginal and Torres Strait Islander children aged 0 - 5 years will be the primary target group. This will allow for our local working families and parents returning to work or enrolled in further education and training.



Kambu Health is looking forward to providing employment and training opportunities for people from the local region.

The child care service will provide wrap around supports as part of the integrated model of health and early years' education and care which complements Kambu's vision.







# ANZAC DAY

Anzac Day this year was a time to celebrate and show our appreciation and respect for all the representations and commitment that our Aboriginal and Torres Strait men and women across all the armed forces made for us all.



Many of our Aboriginal and Torres Strait Islander Diggers went to war in many parts of the world and stood proud alongside their fellow countrymen and women, they represented their country, family and community.



It was a very special day held by all and made even more so with our Elders who wore their loved ones medals. This special event will continue to be recognised every year at Kambu Health.





## We're All Australians Now

Australia takes her pen in hand,  
To write a line to you,  
To let you fellows understand,  
How proud we are of you.  
From shearing shed and cattle run,  
From Broome to Hobsons Bay,  
Each native-born Australian son,  
Stands straighter up today.

The man who used to "hump his drum",  
On far-out Queensland runs,  
Is fighting side by side with some  
Tasmanian farmer's sons.  
The fisher-boys dropped sail and oar  
To grimly stand the test,  
Along that storm-swept Turkish shore,  
With miners from the west.

The old state jealousies of yore  
Are dead as Pharaoh's sow,  
We're not State children any more  
We're all Australians now!

Our six-starred flag that used to fly,  
Half-shyly to the breeze,  
Unknown where older nations ply  
Their trade on foreign seas,  
Flies out to meet the morning blue  
With Vict'ry at the prow;  
For that's the flag the Sydney flew,  
The wide seas know it now!  
The mettle that a race can show

Is proved with shot and steel,  
And now we know what nations know  
And feel what nations feel.

The honoured graves beneath the crest  
Of Gaba Tepe hill,  
May hold our bravest and our best,  
But we have brave men still.  
With all our petty quarrels done,  
Dissensions overthrown,  
We have, through what you boys have done  
A history of our own.

Our old world differences are dead,  
Like weeds beneath the plough,  
For English, Scotch, and Irish-bred,  
They're all Australians now!  
So now we'll toast the Third Brigade,  
That led Australia's van,  
For never shall their glory fade  
In minds Australian.

Fight on, fight on, unflinchingly,  
Till right and justice reign.  
Fight on, fight on, till Victory  
Shall send you home again.  
And with Australia's flag shall fly  
A spray of wattle bough,  
To symbolise our unity,  
We're all Australians now.

AB "Banjo" Paterson













# IPSWICH & LAIDLEY CLINICS

**Over the last 12 months Kambu Health has continued to evolve to meet the needs of the community it was created to serve.**

Our clients deserve our care and the best health outcomes and while we may undergo change at Kambu Health, we never alter our goal to close the gap.

Kambu Health's adopted model of care is designed to provide better health outcomes and is now established and firmly in place across the three service sites. Identified Key Performance Indicators (KPI's) continue to drive productivity and staff morale and motivation. However, we always strive for continuous improvement and two key areas have been our focus this year. They include attendance to the cycle of care and improved access to our service. This has seen some staff positions in the clinic created or modified to provide more focus on appointment management and scheduling.

Appointment management and co-ordination is now designed to enable opportunistic attendance of important care plan goals as well as to optimise our ability to accommodate clients who seek an appointment on the day. We also recognise the differing requirements of our clients and best efforts are made to tailor scheduling



of multiple appointments to meet their individual needs. The SMS system is now also in place and we hope these reminders reduce the number of non-attendances.

As per the Model of Care, we endeavour to ensure all clients are seen by a nurse prior to their GP appointment. Our clients are also provided with ongoing health education and support by a team of Aboriginal Health Workers.





Our Community Liaison Officers continue to work tirelessly to support client attendance of the clinic and in promoting the service to potential new clients. The CCSS (Care Co-ordination & Supplementary Services) nurses are also a vital part of the model of care and support ATSI clients with accessing services identified in their care plans.

The three Kambu Health clinics (Ipswich, Laidley and Goodna), continue to work collaboratively, sharing services and co-ordinating care to provide a consistency and high standard of service. Ipswich is now servicing 89% of its Aboriginal and Torres Strait Islander community and yet continues to build new client numbers. Laidley works with great dedication to overcome the barriers of their rural setting and large catchment area to provide truly personalised care. Each service is one that Kambu Health can be proud of.

### Laidley Clinic

- 1 X Receptionist
- 1 X CLO
- 1 X Practice Nurse
- 1 X Midwife (visiting)
- 1 X CCSS Nurse (visiting)
- 1 X GP
- Transport as required.

### Ipswich Clinic

- 4 X Receptionists (including a team leader)
- 1 X Specialist and Allied Health Co-ordinator
- 1 X CLO
- 4 X AHW (including healthy hearing AHW)
- 2 X Practice Nurses
- 1 X Child & Family Health Nurse
- 1 X Midwife
- 2 X CCSS Nurses
- 5 X GP's (part time and full time)
- 6 X Transport Officers (full time & casual)
- 1 X Practice Manager







## ALLIED HEALTH & DENTAL

The demand for Allied Health has increased dramatically at Kambu Health and we continue to provide a wide range of comprehensive primary health care services while always looking to improve service delivery. Allied Health is an integral part of our Model of Care which is why we have now created the position of Specialist and Allied Health Co-ordinator. This position is designed to work closely with specialist, allied health staff and clients to optimise the referrals, booking, attendance and billing of these clinics. Dental also now has a receptionist dedicated to their clinic to also improve the co-ordination of this service.

### Currently we provide:

- Audiology
- Diabetes Education
- Dietetics
- Podiatry
- Physiotherapy
- Exercise Physiologists
- Speech Therapy – Paediatrics
- Psychiatry
- Endocrinology
- Paediatrics
- Cardiology
- Dermatology
- Dental

These Allied Health professionals also work with our Community Liaison Officer (CLO) and Aboriginal Health Workers (AHWs) to support our highly successful Walkabout Wonders program and Diabetes Support Group.



## BREAST SCREEN VAN

Every November we welcome Breast Screen Australia to our facility at Ipswich. Our CLO and AHW's work together to co-ordinate this annual event and make it a success. The Pink ribbon Deadly Choices shirt is provided as an incentive to all eligible Kambu Health clients who attend. Each year, we aim to provide Breast Screen services and support to over 100 of our ladies.



Catherine Pommer  
Practice Manager  
Ipswich and Laidley Clinics



# GOODNA CLINIC

**Kambu Health Goodna Clinic celebrated their second birthday in August. The service has continued to grow significantly and has exceeded expectations.**

Kambu Health Goodna Clinic has a current client population of 2729 with Aboriginal and Torres Strait Islander people making up 88% of this population. The clinic performs 100 health checks per month on average and has managed to meet all targets each month. The clinic remains very busy with the GP's seeing on average 35 to 40 clients per day.

In September 2015, the Work it Out Program commenced. This program has been very popular with an average of 10 clients attending the gym for each session.

In April 2016 the clinic expanded with the extension and opening of the second half of the building. The extra five rooms now house Dental services and Social Health services as well as Occupational Therapy and Speech Therapy for the children. Paediatrician Dr Leonidou commenced in 2016. She visits Kambu Health Goodna Clinic for half a day every Friday and has been valuable in assisting the young people of the community. Dr Harvey commenced in 2016 and provides a monthly clinic specifically for Women's Health.

Kambu Health Goodna Clinic hosted the launch of the Deadly Kindies Program for the Ipswich and West Moreton region which encourages Aboriginal and Torres Strait Islander children and their families to become enrolled in education through Kindy.

## **The current clinic team consists of:**

- Practice Manager
- 2 full time GP's
- 1 full time GP Registrar
- 1 part time GP's (evening clinic)
- 2 Practice Nurses
- 1 Aboriginal Health Worker
- 1 Social Worker
- 1 Alcohol and Drug Case Worker
- 1 CCSS coordinator
- 1 CLO
- 1 Allied Health Coordinator
- 1 Transport Officer
- 2 Receptionists plus a trainee receptionist

## **Kambu Health Goodna clinic is also supported by an array of visiting allied health staff including:**

- Podiatry (3 visits per month)
- Dietitian (weekly)
- Diabetic Educator (monthly)
- Physio (fortnightly)
- Optometry (weekly)
- Speech Therapist (weekly)
- Occupational Therapist (weekly)
- Psychologist (full time)
- Audiologist (monthly)
- Women's Health GP (monthly)



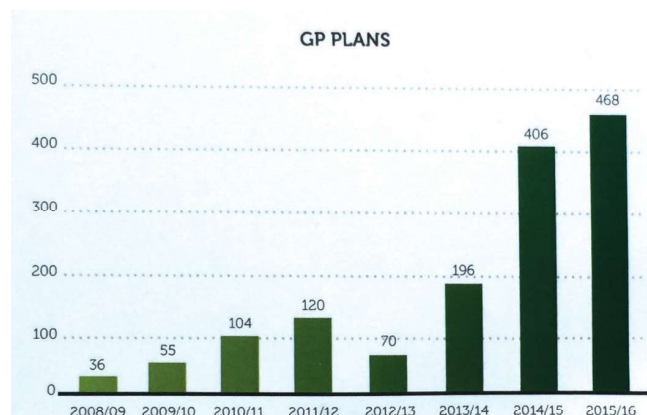
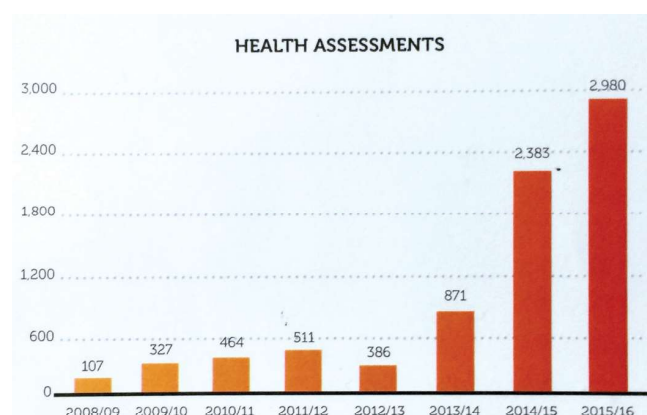
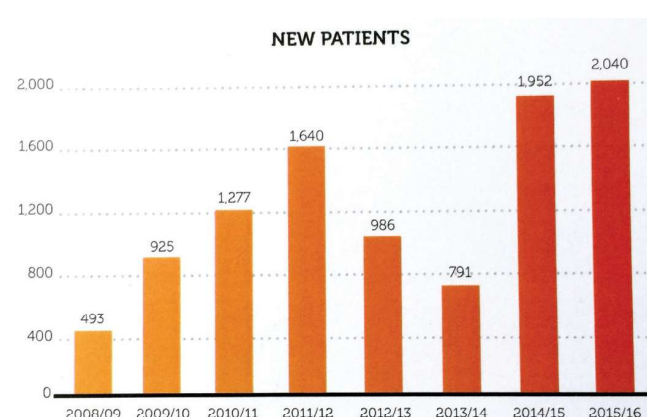
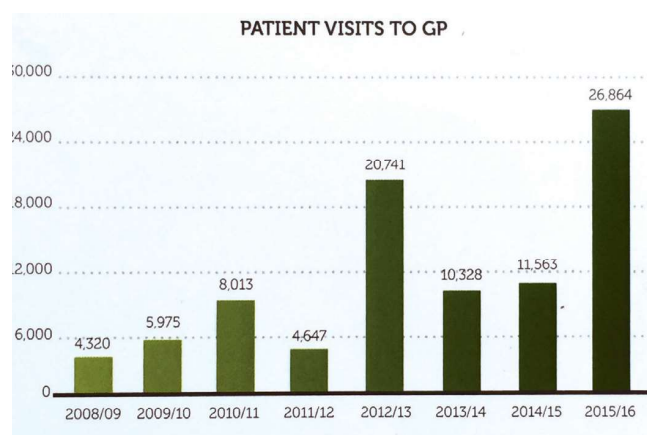
**Julie MacKenzie  
Practice Manager  
Kambu Health Goodna Clinic**





# KAMBU REPORTCARD 2015/16

The Aboriginal Community Controlled Health Sector is a major employer of Aboriginal and Torres Strait Islander Peoples in the South East region.



## Some of the Key points for the 2015/16 year have been as follows:

- Kambu Health Corporation celebrates its 40 year Anniversary
- Second year celebration for our Goodna clinic
- Kambu Health Early Years Roadshow
- Ipswich Education and Youth Sports Program
- Grandparents Garden and Elders Program
- Increase in all student placements
- Achieving and Maintaining Accreditation of the new ISO Standards across the three Health Service Sites
- Funding secured for the development and new build for the Kambu Health Long Daycare Centre
- Ongoing implementation of the IUIH Model of Care
- Increase in Specialist Services
- Increased Allied Health Services
- Ongoing development of all internal systems such as MMEX, Logic QC
- Further development of regional shared procurement arrangements with IUIH









# SOCIAL HEALTH TEAM REPORT

**The Social Health Team have provided support to the Ipswich and West Moreton region through their work with schools, prisons, and provision of counselling, advocacy, mentoring, cultural awareness, and social integration/inclusion services over the last twelve months.**

Projective planning has seen the team integrate more fully with the three clinics, Health promotion, Children and Family Centre (CFC) services, and counselling and advocacy services, while welcoming a new Team Leader.

The Social Health Team, in collaboration with the Institute for Urban Indigenous Health (IUIH) and Kambu Health Clinic staff, have successfully engaged with a number of schools to conduct health checks and run a variety of well supported programs.

The Social Health Team was also instrumental in the Indigenous Education Youth Support Program 2016



(IEYSP) as well as other investments such as the Elders morning tea.

Kambu Health's Social Health Team have provided support and counselling for over one thousand, three hundred client formal contact sessions (this figure is not indicative of informal support and contact) in the last twelve months, and have been instrumental in running educational workshops and working closely with Prisoners and the community. The team are to be congratulated for providing social connections, emotional support, welfare assistance, professional referrals and valuable guidance to Aboriginal and Torres Strait Islander families who have required additional support.



## COLLABORATIVE CULTURAL LEARNING SPACE (CCLS)

Collaborative Cultural Learning Space (CCLS) was a 10-week program hosted on USQ Ipswich campus, in collaboration with Kambu Health and the University of Southern Queensland. This pilot program was an initiative developed in response to feedback from parents and stakeholder consultation held following the inaugural Ipswich Education Youth and Sport Program in 2015. The community expressed a desire for a program that focussed on students, parents and community learning together on a regular basis, within a university setting to create better understanding of the university environment.

**Literacy development** for students and parents. Students with the support of their parents will create an online story about themselves and their future aspirations through three phases over the ten weeks. The three phases include storytelling, writing stories and sharing stories.



**Culture and Identity** connecting students and parents to culture through art, storytelling and engaging with local Elders to draw on their personal stories.

**Healthy Lifestyle Skills** families are provided with a nutritious afternoon tea and weekly activities around social and emotional wellbeing. Also connecting families to local organisations that can support other areas of need.

These three main focus areas combined create a strong foundation for success – Healthy Mind, Body and Spirit. This program was held in school Term 3 every Tuesday afternoon for 1.5 hours from 12th July through to the 13th September 2016. Students and parents will be provided afternoon tea and an activity each afternoon provided by Kambu Health. Followed by the mentoring, art and blogging activities provided by USQ marketing and academics.





## KAMBU CHOIR

The Kambu Choir have had a busy year with a number of successful performances including NAIDOC, Reconciliation events, churches, nursing homes, community events and functions. Music has long been a part of Aboriginal and Torres Strait Islander culture and Kambu Health understand the real impact singing and performing can have on self-esteem, reducing social isolation and improvements in mental health.



## KAMBU HEALTH PROMOTING PRISONS PROGRAM

Kambu Health Promoting Prisons program continues to gain momentum at several facilities including Brisbane Correctional Centre, Wolston Correctional Centre (Men's and Women's), Arthur Gorrie Correctional Centre, Brisbane Youth Detention Centre and The Park's Forensic Disability Services. Our focus has been on identifying priority health needs, building relationships with prisoners, prison health staff and facility management with a view of forming more formal partnerships. Tailored programs that sit under the Broader Health Promoting Prisons Program include:



## TRANSITIONS PROGRAM

With so many correctional facilities within Kambu Health's geographical area, there is an increased need to ensure Kambu Health liaise with prison staff, prisoners, prison families and appropriate community agencies upon release and during rehabilitation. It is interesting to note that the Ipswich and West Moreton region is the most institutionalised region nationally. There is a commitment to ensure that ongoing work and highlighting this increased need with government remains a priority.

## CALM WATERS

'Calm Waters' is an analogy of a large ship travelling across the open seas. Calm Waters is a twelve-week program focusing on healing including social and emotional well-being of Aboriginal and Torres Strait Islander prisoners at Southern Queensland Correctional Centre. The process of change in thought and behaviour, gives positive alternatives to the 'rough seas' that the participant may encounter.

## POSITIVE FUTURES

This project aimed to re-engage incarcerated Indigenous men with their communities, improving upon release participation in society, particularly in education, training, and employment. Methods include, development of relationships and mutual trust between responsible adults and marginalised through the effective use of creative community partnerships across existing sports, arts, and cultural providers.



## KAMBU HEALTH MEN'S GROUP

Aboriginal men's support group was designed to empower our Indigenous men to take greater control and responsibility for their health and wellbeing as well as family structure. Provided are health education sessions, counselling, men's health clinics, diversionary programs, cultural knowledge activities, drug and alcohol education, and advocacy.







# CHILDREN AND FAMILY CENTRE

**The CFC delivers a range of programs and services for clients and families with children from birth to eight years old.**

Today we have a number of programs to cater for all our clients' health and educational needs. The CFC can't do this alone and with our valued partnerships with agencies locally and across Queensland, we provide the best possible service to meet our community needs. Of course, all programs delivered within Kambu Health start with a Health Check in the Clinic.

Your Children and Family Centre provides Early Years Education, Child and Maternal Health and Parenting and Family Support Services on site, in the parks, at rural locations and in the home.



## EDUCATIONAL PROGRAMS

**Kambu Kidz** held in Ipswich, Laidley and Lowood for children 3 to 4 years of age. We provide many opportunities throughout the year for our children to be part of various activities that will prepare them to be school ready. Education Packs are provided to each child that attends any of our Early Years Programs.



**Little Joeys** is a program for children one to two years of age focusing on healthy eating and physical activity. This is essential for proper growth and development and helps children develop patterns of healthy eating from an early age.

**Cultural Playgroup** is open to anyone who wants to learn about our culture. Our children develop a positive sense of identity through understanding Aboriginal and Torres Strait islander culture. Parents and carers develop and maintain pride in their family and cultural identity.

**Swim Safe** and stay safe in the water. Our water safety program promotes water confidence through participation in a wide variety of aquatic activities for children 3 months to 3 years.



## HEALTH SERVICES

The CFC offers incentives for child Immunisations, Child Health Checks and Baby Checks. To ensure our children are school ready we offer regular Hearing Clinics at the CFC. Our specialist midwifery service is here for all pre and postnatal mums. Shared care arrangements, home visits and clinic appointments are available at your convenience. The CFC also offers a number of specialist services including Paediatricians, Speech and Occupational Therapists. If parents have concerns about their child's physical, behavioural or mental development, our qualified staff have special skills to assist them to manage these challenging behaviours.

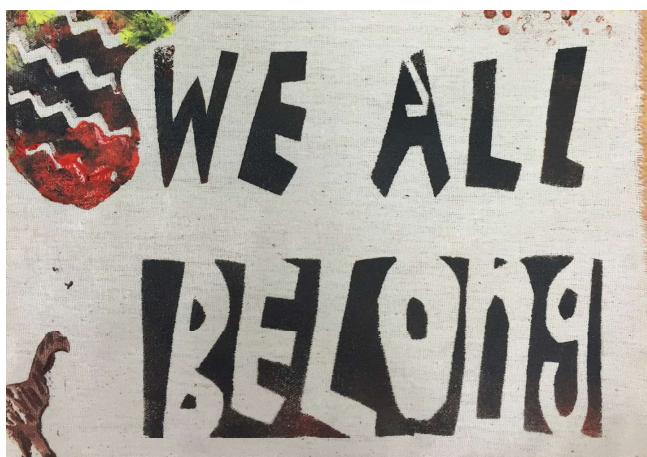
## FAMILY SUPPORT

The Children and Family Centre offer a number of family support programs here at the centre, including case management, Parenting Training Sessions, Circle of Security, Deadly Mums, Sewing, and Grandparents Garden. Our Family Support Worker provides advice, information and referrals to anyone interested in the safety and wellbeing of their families. Information sessions and Parent Training Sessions is one way of ensuring our families are up to date in information to help support them and their families.

## CFC MAJOR INITIATIVE

The major initiative to date is the Ipswich and Lockyer Aboriginal and Torres Strait Islander Early Years Roadshow. The Roadshow is to promote the importance of participating in Early Years Learning for children between 0 - 5 years to Aboriginal and Torres Strait Islander parents and care givers in the Ipswich and surrounding areas.

This year the Roadshow visited 8 Schools over 3 weeks - Brassall, Goodna, Laidley, Leichhardt, Riverview, Redbank, Gatton and Lowood. 42 staff from different stakeholder groups participated by promoting their service and sharing information to the 63 people that attended the 8 day Roadshow.







## RECOGNISED ENTITY

### **The Recognised Entity has had another good year, with several children being returned home to their families.**

It is always very rewarding when this occurs, it means that we are doing the best job we can, in the participation of joint decision-making with Child Safety to enable children and their families to be re-unified.

The Kambu Recognised Entity Team works in conjunction with the Ipswich North, Ipswich South and Springfield Child Safety Service Centres.

There has been a significant increase in the numbers of Aboriginal and Torres Strait Islander children who are in care in Qld. The figure now stands at 50%, this has risen from 38.5% which was the figure as of June 2014.

The number of Aboriginal and Torres Strait Islander children in out-of-home-care in the areas that we service, is 315 in total, across 3 Child Safety Service Centres, each RE Worker has on average 105 cases each.

Child Protection can be a very contentious issue in any Community but the returning of children home, safely, is and will remain the number one priority for the

Kambu Recognised Entity, and it is very satisfying when this happens. Other mechanisms have been put into place by Child Safety, such as the new Family and Child Connect (FACC) service, and other Family Support Services such as Kummara. These services were put in place to assist family who may be experiencing some difficulties, and which are alternatives to more intrusive Child Protection Intervention by Child Safety.

The Recognised Entity has an excellent interface with the other programs at Kambu, including the Clinic, and its varied services, the Children and Family Centre, the Social Health Team, all of whom play an important part in supporting and assisting the families and children who may be part of our client group.

The Kambu Recognised Entity is now a member of the Qld Aboriginal and Torres Strait Islander Child Protection Peak, and representatives recently attended its recent Annual Conference which was held at the Gold Coast.

The Recognised Entity Team at Kambu Health will always strive to support the reunification of families who come to the attention of Child Safety. This is the importance of services like Kambu Health that can provide the integrated supports that families need.

***“...the returning of children home, safely, is and will remain the number one priority for the Kambu Recognised Entity...”***



**Lyn Guidry  
Recognised Entity Manager**



# QUALITY AND SYSTEMS REPORT

## **Kambu Health continue to lead the way in delivering programs and services that meet relevant national and international standards.**

The standards Kambu Health meet and are currently certified against are the Royal Australian College of General Practice (RACGP) Standards for General Practices and the ISO 9001 Standards for Quality Management Systems. In the last year, Kambu Health have successfully transitioned from ISO 9001:2008 to the new ISO 9001:2015 Standards. The new standards have more of an emphasis on risk-based thinking and increased leadership requirements. Since Kambu Health have been certified against the new ISO 9001:2015 standards, we have been granted permission to use the JAS-ANZ (Joint Accreditation System of Australia and New Zealand) logo. JAS-ANZ is recognised around the world as the highest and most credible type of accreditation a certification body can attain. The logo provides automatic recognition to clients, stakeholders, funding bodies and auditors that they can be confident in what we do. Kambu Health are required to continue to provide evidence of compliance and JAS-ANZ will withdraw their support for lack of performance. This will continue to be monitored via our certification body, the Institute for Healthy Communities Australia (IHCA).

Kambu Health continue to capture formal feedback from members of the community, our partners, stakeholders, staff and clients. Clients have formalised processes for providing feedback and also improvement suggestions. This helps us know how we are going and areas we can improve on. We encourage more feedback via our website, feedback forms in the waiting rooms, or by speaking with staff which is then reported and followed up using our Quality Management System. This helps us continually improve on the delivery of our services and programs.

Nominated staff and members of the quality team continue to conduct data checks, audits, health record reviews, assessments on work health and safety and identified risks, through scheduled audits, and in the last 12 months have completed 246 audits.

The quality team continue to review, monitor and maintain contracts with various suppliers to ensure each contractor has a service agreement setting out the terms of the engagement and determining each party's rights and responsibilities, the nature of the services provided, conducting license checks, determining the terms of the agreement and the method of termination. In the last 12 months, Kambu Health have reviewed, monitored, assessed, evaluated and maintained 42 contracts with external suppliers.

Managing risk prevents or reduces, the probability that an event will arise that presents a danger to our organisation, our staff, our clients, and other service providers working on our premises. In the last 12 months, the quality team along with the CEO and Senior Management Team, have considered, discussed, assessed and developed mitigation strategies to address a range of risks including but not limited to; disruption to processes and information technology, financial loss, damage to reputation, breach of Workplace Health and Safety Act, legal, regulatory or policy requirements, adverse environmental impact and compromised security of client and/or organisational information. So far, 33 risks have been identified and recorded with more yet to be discussed, assessed and mitigation strategies for each developed.

At the heart of Kambu Health's Quality Management System are processes for monitoring and evaluating its own performance and responding to ideas for improvement. Most of the 67 improvement suggestions in the last 12 months have come as a result of audits.



**Lindsay Johnson**  
**Quality & Systems Manager**





# TRANSPORT REPORT

**The ongoing improvements in the overall management of our transport fleet continue to grow.**

## **Kambu Health vehicles in good shape:**

The Kambu Health Corporation continues to provide a comprehensive transport service that is safe, reliable and meets the transport needs of clients who need this support across the three Health Centre sites of Ipswich, Laidley and Goodna.

The new maintenance scheduling data spreadsheet, vehicle safety checklists and child seat safety checklists continue to work well. All our drivers continue to wear proper uniform making them look far more professional and, have and continue, to receive positive feedback from the community.

The latest Transport brochure has been put together and is now being issued to our clients/patients which allows a better understanding on how our transport service works for the community.



## **Increase in transport demand:**

Year to date the transport team have conducted just under 10,000 transport related moves. This is great news for Kambu Health as we are up by more than 2,000 transports compared to this time last year.



**Wayne Mackenzie  
Transport Coordinator**



# SOCIAL MEDIA

**Part of what makes social media marketing so effective is the immediate interaction Kambu Health get to have with the community and our clients.**

Kambu Health social media sites continue to gain momentum and we have continued to use facebook, Instagram, twitter, linkedin, you tube and the world wide web as a resource for community members to keep informed of services, events and programs.

Although social media isn't for everyone, we can see there are patterns of users from different demographic populations that might surprise you and we have evaluated these to target these populations using the right social media platform



## WEBSITE:

Averages about 300,000 hits per month with 4% of viewers from overseas (mainly USA, Brazil, England and India). The most common downloaded file from our website is the last Annual Report and the Aboriginality form with about 50 downloads of each per month. Sunday night is the most popular time people are viewing our website. Kambu Health average 3 enquiries per week from the contact us page of our website.

## FACEBOOK:

In 2014 we had 633 likes, in 2015 we had 1200 likes and now in 2016, we have 1603 likes. 75% of our fans are women with the most common age between 25 and 34 years.

## INSTAGRAM:

Kambu Health currently have 320 followers on Instagram. Most liked post was IEYSP images.

## TWITTER:

In 2014 we had 17 followers, in 2015 we had 70 followers and now in 2016 we have 285 followers. We have had in excess of 80K impressions in the last 12 months. An impression refers to the tweets sent that generate interaction or replies from others online. 61% of our twitters are female with the most popular age being between 35 and 44 years with 21% of our audience from NSW.





# BUSINESS SUPPORT UNIT REPORT

## **The 2015 / 2016 year was a busy one for the Business Support Unit of Kambu Health.**

We continue to provide quality management and administrative advice and strategy to the CEO, Board of Management and other senior managers across a range of complex issues. Finance has and always will be a focus for the Business Support Unit.

### **Highlights for 2015 / 2016**

- The opening and operation of Kambu's new on site Dental Clinic. Kambu's investment in the fit-out and operation of the new dental clinic shows a clear commitment to not only improving access to quality dental services for our clients and patients, but a commitment to putting our self-generated income back into quality services for this community.
- Amaroo Kindergarten and Preschool Association. The Business Support Unit's financial and information management systems supported a smooth transition into the 'Kambu Family' thus ensuring little disruption to services.
- Kambu's New Long Day Care Centre. The Business Support Unit provided advice and support through the submission process and the search for suitable accommodation. The Business Support Unit will continue to support the Long Day Care Centre with financial and budgetary support throughout the build.
- Kambu's Biometric Time Management System. The 2015 / 2016 financial year has seen the biometric time management system embedded in normal every-day life at Kambu and forms an integral component of our induction processes. Using the biometric time management system means increased visibility and control. Managers have found the reporting tool particularly useful in staff performance reviews.
- Continuing to embrace the Quality Management System has resulted in improved financial reporting. The system allows us to schedule and manage compliance related items ensuring financial acquittals processes are maintained. By embracing the Quality Management System the Business Support Unit helps Kambu maintain its ISO Accreditation.

• Kambu Health continues to achieve considerable savings in areas of Insurance, Information Technology, Medical Supplies and Motor Vehicle Leasing by joining the Institute for Urban Indigenous Health and other Aboriginal Medical Services in a shared procurement deal. Increased buying power has resulted in increased savings allowing Kambu to re-direct these savings back into services.

### **Financial Results**

- Total income for the 2015 / 2016 financial year was \$8m. This represents an increase of 10.27% compared to the previous period. The most significant growth in income during this period was Medicare. In the 2015 / 2016 financial year Medicare, Sundry and Other Doctor's Income increased by 23.6%. Medicare income is 14% of total income, an increase of 3% from the previous year
- Total expenditure for the 2015 / 2016 financial year was \$8m. This represents an increase of 8.39% compared to the previous period. The most significant area in expenditure during this period was program and client related costs - a clear demonstration of Kambu Health's commitment to improving access to comprehensive primary and specialist health care services to the region
- Total assets increased by 3.21% and Total Equity increased by 0.16%.

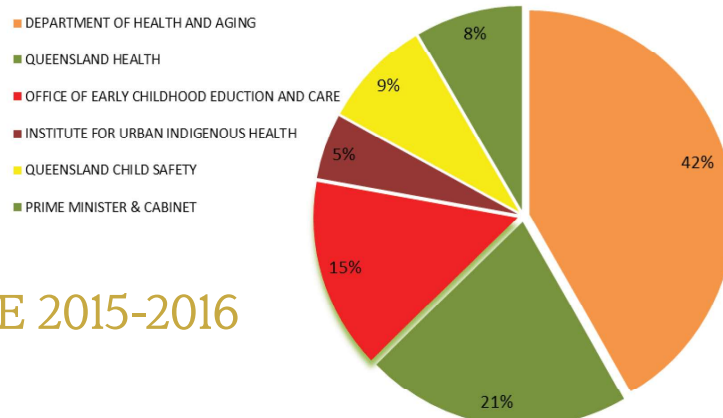
In conclusion the 2016 Financial Reports have found that Kambu Health is operating within its capacity and its financial foundation is sound.



**Julie Mayes**  
**Business Support Manager**

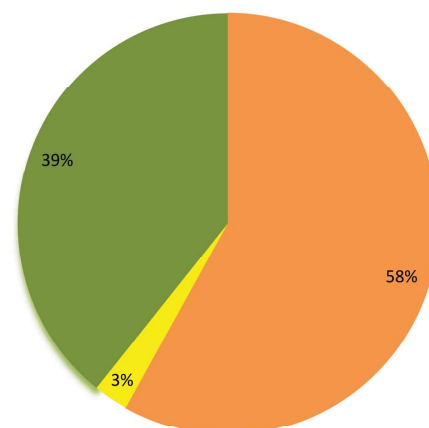


## ACTUAL GRANT INCOME 2015-2016 BY AGENCY



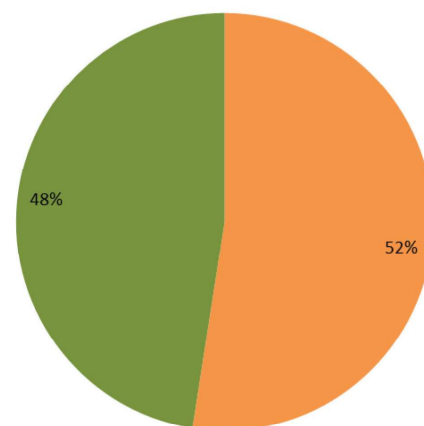
## ANALYSIS BY EXPENDITURE CATEGORY

- TOTAL SALARY & WAGES & ONCOSTS
- TOTAL CAPITAL EXPENSES
- TOTAL OTHER OPERATING EXPENDITURE



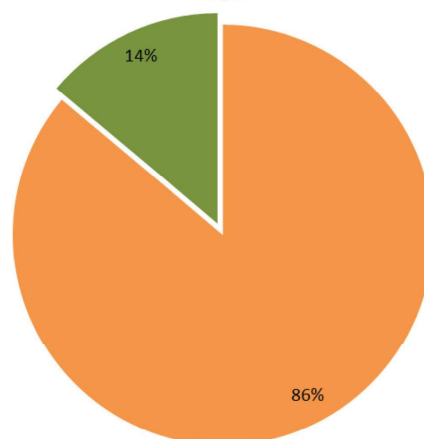
## SOLVENCY & LIQUIDITY

- Total Current Assets
- Total Current Liabilities



## GRANT INCOME VS TOTAL INCOME

- GRANT FUNDS
- OTHER INCOME















# CLINICAL GOVERNANCE

Within our model of clinical governance we have addressed five major domains:

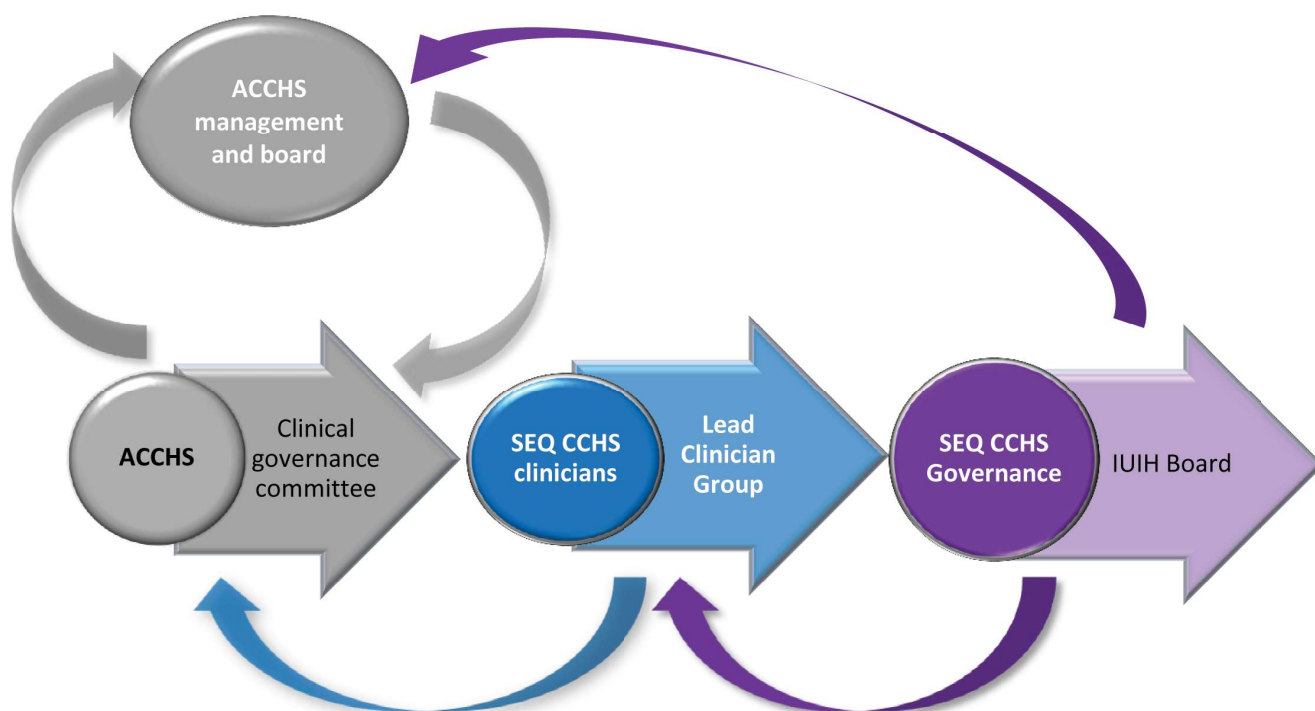
1. Governance and leadership
2. Workforce capacity and competence
3. Clinical integration and coordination
4. Clinical monitoring and evaluation
5. Consumer and community involvement

Routine clinical governance review is conducted quarterly by the local Clinical Governance Committee against each of these key indicators. This would generally be done as a desktop exercise amongst the senior clinicians, drawing on information from a variety of sources including minutes of discussions at

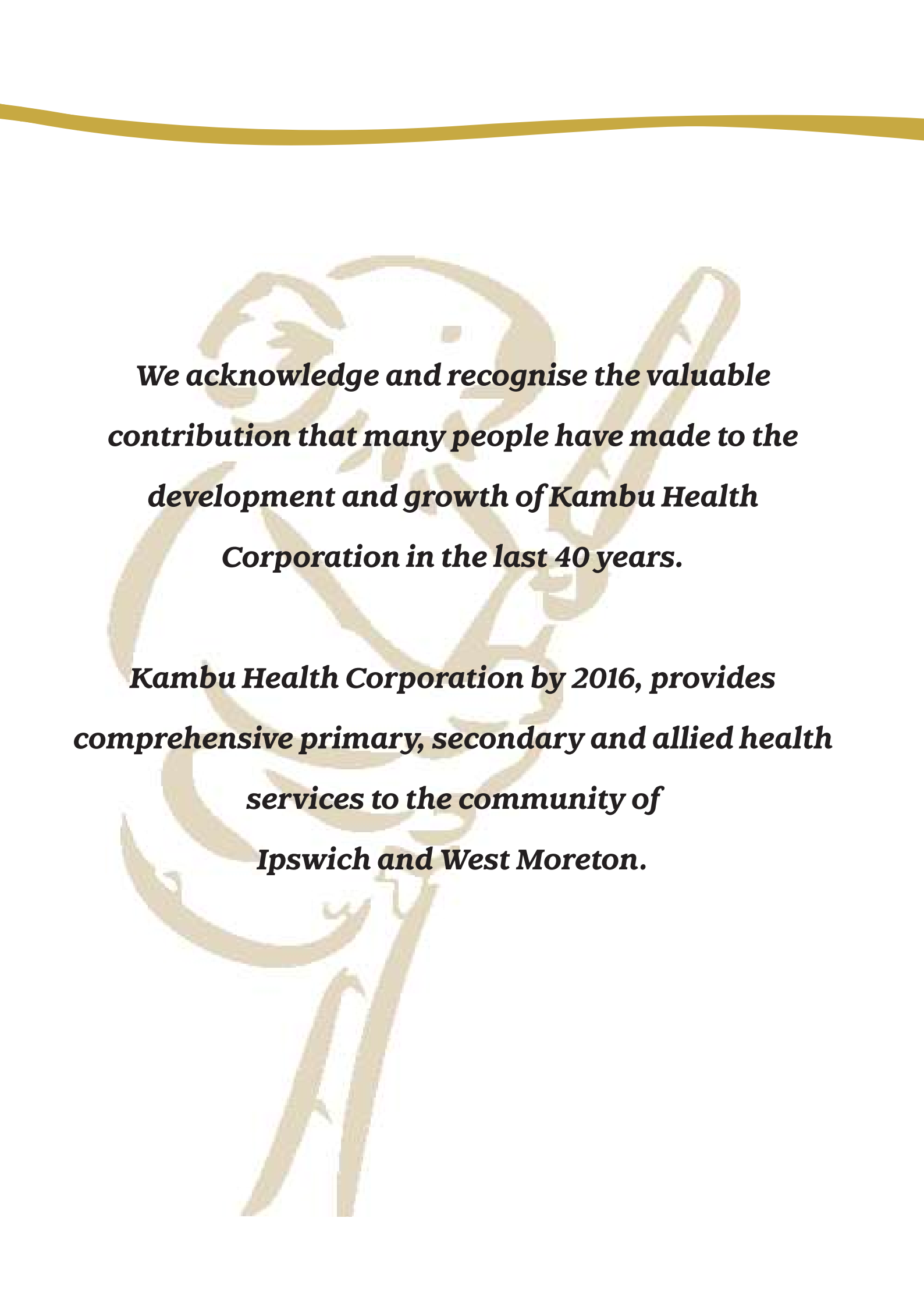
monthly Continuous Quality Improvement meetings with staff, incident reports, review of policies and procedures documentation and accreditation reports.

A Clinical Governance Report is provided to the CEO identifying summary progress, any barriers and highlighting recommendations for further action in key areas of concern.

Recommendations requiring more urgent attention are escalated to the CEO outside of routine reporting procedures where required. The Clinical Governance Report is continually evolving and reviewed if needed, and revised annually.







**We acknowledge and recognise the valuable contribution that many people have made to the development and growth of Kambu Health Corporation in the last 40 years.**

**Kambu Health Corporation by 2016, provides comprehensive primary, secondary and allied health services to the community of Ipswich and West Moreton.**





Kambu  
Aboriginal and  
Torres Strait Islander  
Corporation for Health

